

Our Ref : CT1220/ SHB6629S /CK(st)  
Your Ref :  
Date : 5-Feb-2021

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB6629S YOUR INSURED GBC8778Y**  
**AND OTHER ON 29-Dec-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHB6629S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **GBC8778Y** we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 5,142.72
6	5 days Loss of Rental @ \$ 125.19 per day	\$ 625.95
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing Fees	\$ -
Sub Total :		\$ 5,776.16

**HIRER'S CLAIM**

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 6,176.16

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **GBC8778Y**
- c) GIA / Police report/s of : **SHB6629S**
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) PIR ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Catherine Koh*

CDGE Claims Department  
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHB6629S , GBC8778Y**  
**ALONG** **BLK 303 SERANGOON AVE 2****ON 29-Dec-20 08:55**I / We **LEE GEOK SING** (Hirer) NRIC No.: **SXXXX482C**and/or **LEE HIAP HOE** (Relief) NRIC No.: **SXXXX649H**Taxi Number **SHB6629S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Dec-2020**Name of Hirer **LEE GEOK SING**  
Hirer NRIC **SXXXX482C**

Signature :

Address **341 JURONG EAST AVENUE 1 #12-...**  
**600341**Contact No. **97224288**Name of Relief **LEE HIAP HOE**  
Relief NRIC **SXXXX649H**

Signature :

Address **319 JURONG EAST STREET 31 09-52**  
**600319**Contact No. **94890590**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00117962000

Claim No : SNM20D205201/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 2,973.03

SINGAPORE DOLLARS TWO THOUSAND NINE HUNDRED SEVENTY THREE  
AND CENTS THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 6629S

Insured Vehicle No. : GBC 8778Y

Date of Loss : 29/12/2020

Place of Accident : BLK 303 SERANGOON AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SPACE SCOPE PTE LTD

Driver Name : POON LOI TAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,571.36
(3) Loss of <del>Use</del> /Rental/Earning	S\$	394.18
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	2,973.03
		=====

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : 4/5/21

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD



## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB6629S

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
23.01.2020

CHASSIS CODE  
KMH851CVLU190545

INV. NO/DATE  
91543285 27.01.2021

JOB NO.  
305441435

ODOMETER READING

DATE/TIME IN  
29.12.2020 09:40

Description : 3P 29.12.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0576	IONIQVC PANEL ASSY-QUARTER OUTER LH#	1	1,768.30	20.00	1,414.64
0002	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL	1	15.00	0.00	15.00
0003	04-01-0104-0596	IONIQVC PANEL ASSY-REAR DOOR LH#	1	1,789.90	20.00	1,431.92
0004	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
0005	03-01-0104-2137	IONIQV4 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0006	04-01-0101-0111	I40VC BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			3,236.28

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE(S) WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91543285	5,142.72	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB6629S

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
23.01.2020

CHASSIS CODE  
KMHC851CVLU190545

INV. NO/DATE  
91543285 27.01.2021

JOB NO.  
305441435

ODOMETER READING

DATE/TIME IN  
29.12.2020 09:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	L	PANEL BEATING		800.00		800.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		600.00		600.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0004	20-02	TRANSFER OF DOOR REAR LH		60.00		60.00
0005	20-08	ADJUST REAR WHEEL ALIGNMENT		80.00		80.00
SUB-TOTAL				:		1,570.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91543285	5,142.72	

**GST REG. NO. M2-8921817-3****TAX INVOICE****COMPANY REG. NO.: 199506048W**  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHB6629S**MAKE**  
HYUNDAI**MODEL**  
IONIQ(G3)**DATE OF REG**  
23.01.2020**CHASSIS CODE**  
KMHC851CVLU190545**INV. NO/DATE**  
91543285 27.01.2021**JOB NO.**  
305441435**ODOMETER READING****DATE/TIME IN**  
29.12.2020 09:40

Items total	4,806.28
Add GST @ 7.000 %	336.44
Invoice amount	5,142.72

Issued by : CHEWBEELENG 27.01.2021 14:40:39  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91543285	5,142.72	



Our Ref: CT20120546

Date: 27 January 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      29/12/2020    @   08:55 hrs  
ALONG                                BLK 303 SERANGOON AVE 2  
INVOLVING                        GBC8778Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6629S** (the "Taxi"). The Taxi was hired to **LEE GEOK SING IC NO SXXXX482C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Impact the values you wish to impart to your four

[illegible]

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
27/12/20	Lee	158771	1		264	6617	1653
27/12/20	12/6482	159043	3		272	602 PM	500 AM
28/12/20	Lee	159135	5		92	0503	1010
28/12	Rob	159297	7		162	12.00	6.30
28/12/20	12/6482	159560	0		263	700 PM	500 AM
29/12/20	Lee	159651	1		91	0505	0938
29/12/20	Accident ?	李三 1948			Loyang	0940	—
02/01/21	Repair	LEE GEOK SING			—	—	1200



## Enquire Transaction History

### Transaction History Details

Log Date/Time:	29 Dec 2020 / 10:34:54		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBC8778Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201229103454696406

Search Date / Time: 29 Dec 2020 08:55:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SNB66293

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 17 March 2021 8:56 AM  
**To:** 'YUMI@SPACESCOPE.COM.SG'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBC 8778Y & SHB 6629S ALONG/AT 308 SERANGOON AVE 2 CARPARK ON 29/12/2020

Our Ref: CC3/CTI21003244/T1ra3

**SPACE SCOPE PTE LTD – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 8778Y & SHB 6629S ALONG/AT 308 SERANGOON AVE 2 CARPARK ON 29/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 6629S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was trying to reverse and collided with third party. Under Motor Accident Guide, vehicles reversing should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 3 May 2021 4:25 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Jaslin,

We refer to the email dated 20.04.2021.

Please proceed as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,543.80	\$ 5,142.72 (\$4,806.28 + 7% GST)
2. Loss of Rental (5 days x \$125.19)	\$ 625.95	\$ 563.36 - 625.95 (4.5 - 5 days x \$125.19)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 225.00 - 250.00 (4.5 - 5 days x \$50.00)
@ 50%	\$ 784.88	\$ 2,965.54 - 3,009.34
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 792.37</b>	<b>\$ 2,973.03 - 3,016.83</b>

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, 20 April 2021 4:41 PM



To: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBC8778Y (CTI) AND SHB6629S (TP) ON 29/12/2020**

We refer to the above matter.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$ 3,016.83 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,543.80	\$ 5,142.72 (\$4,806.28 + 7% GST)
2. Loss of Rental (5 days x \$125.19)	\$ 625.95	\$ 625.95 ( 5 days x \$125.19)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 250.00 (5 days x \$50.00)
@ 50%	\$ 784.88	\$ 3,009.34
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	\$ 792.37	<b><u>\$ 3,016.83</u></b>

Surveyor recommended 4 days for repair + 1 PRS = 5 Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Sent: Friday, 9 April 2021 12:41 PM

To: Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Jaslin,

We refer to the email dated 09.04.2021.

Please proceed to offer at 50/50% under Sc 14a.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, April 9, 2021 11:50 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

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Dear Jenny

We refer to our email on 17/03/2021.

Kindly let us have your instructions.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 17 March 2021 5:11 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Jenny

OI disagree with our views.

He mentioned that his hazard lights was on, to signal that he is going to reverse, however TP overtake him and cause the accident.

Kindly let us have your instructions.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, 17 March 2021 8:38 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Hi Jaslin,

We refer to the email dated 11.03.2021.

Please proceed as per proposed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**



3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, March 11, 2021 11:09 AM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Jenny

We refer to the above matter.

Based on both parties report and TP's video, OI had intention to reverse into the parking lot and collided with TP passing by him.

Therefore we are of the view that OI is more liable as he should check before reversing his lorry.

Kindly let us have your instructions/comments.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 January 2021 10:11 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Mei Kwan,

As requested, please refer to attached.

Thank you.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, January 6, 2021 9:15 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D205201/C02/GBC8778Y/LEWLC / FW: Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D205201/C02/GBC8778Y/LEWLC.

Dear Jenny,

Pls revert LKK.

### **NOTICE :**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 5 January 2021 6:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC8778Y (OI : CTI - TBA) and SHB6629S (TP : LKK REF - CC3/CTI21000170/T1ra3) on 29/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6629S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)