

Veron Chen (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 5 January 2021 7:06 PM
To: Richard Ang; SUR
Cc: Jason Sim; Vimmala D/O Raja Singam; Chhia Nyuk Pui
Subject: RE: OD Survey - SFK6800P

Dear Richard,

Inspection already done, according to our surveyor Taufikh, \$2,800.00 is the actual amount workshop quoted to insured. Claim estimate not ready yet, likely less than \$3,000.00.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Ang <richard_ang@sg.msig-asia.com>
Sent: Tuesday, 5 January 2021 2:48 PM
To: SUR <sur@lkkauto.com>
Cc: Jason Sim <Jason_Sim@sg.msig-asia.com>; Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>; Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: RE: OD Survey - SFK6800P
Importance: High

Dear Sir,

Please assist to conduct the survey at Mercedes Benz Service Centre at Alexandra on a without prejudice basis.

You may wish to contact Vincent at 94513445.

We shall advise the applicable excess and other details shortly.

Thank you.

Regards,

Richard Ang

Assistant Executive, Claims Services (Motor)


Direct line +65 6594 2560 | Direct fax +65 6225 7402 | richard_ang@sg.msig-asia.com



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 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Please bear with us should there be some service delay during this period.

We encourage all customers and claimants to submit their claims and supporting documents through our online claim portals or via email. During this period, we may take a longer time than usual to process your claim. We remain committed to serving you and we thank you for your kind understanding.

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