

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 January 2021 3:40 PM
To: cindykoh_kkcheng@yahoo.com; assignments
Cc: SUR
Subject: RE: PRI; Our Ref: OAP/SLW 6271G Your Ref: SNM21D200051/C02/SME8961T/TANKL

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Cindy,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Tuesday, January 5, 2021 2:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fw: PRI; Our Ref: OAP/SLW 6271G Your Ref: SME8961T

Our Ref: OAP/SLW 6271G

Your Ref: SME8961T

(Please quote our reference number when replying)

5 January 2021

CHINA TAIPING
Singapore

Dear Sirs

NOTICE OF ACCIDENT
Claimant: LIM FOO SENG
Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident
occurring on or after 1st April 2016 [“Protocol”]

We refer to our Notice of Accident dated 5 January 2021.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 5 January 2021.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 5 January 2021.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client’s repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:

Name of Workshop : Ong Ah Pee Motor Works Pte Ltd
Address : Block 1001 Bukit Merah Lane 3
 #01-43, Singapore 159718
Contact person : Mrs Ong
Telephone No : 62782220

REGARDS

CINDY
KK CHENG AND CO
DID : 6227 1272