

## Veron Chen (LKKAUTO)

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**From:** Phoebe Xie <phoebe.xie@ergo.com.sg>  
**Sent:** Friday, 5 March 2021 3:43 PM  
**To:** Admin-D (LKKAUTO); Admin A  
**Subject:** FW: Claims ref no. CDMPG21000022 SLQ9799M CLAIMING AGAINST SLB9226D DOA:04.01.2021  
**Attachments:** SLQ9799M CLAIMING AGAINST SLB9226D DOA 04.01.2021.pdf

Data Classification: Confidential, C3

Hi,

Please submit report in Merimen.  
Thank you

Warmest Regards,  
Phoebe Jay Xie  
Manager  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9191  
[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)



Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Monday, 22 February 2021 12:22 pm  
**To:** sm\_automotive@hotmail.com; Phoebe Xie <phoebe.xie@ergo.com.sg>  
**Cc:** Zheng Hanyang <hanyang.zheng@ergo.com.sg>  
**Subject:** Claims ref no. CDMPG21000022 SLQ9799M CLAIMING AGAINST SLB9226D DOA:04.01.2021

Hi Sukyi

We acknowledge receipt of your documents. My colleagues will look into this soon.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Monday, 22 February 2021 12:04 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>; Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>  
**Subject:** SLQ9799M CLAIMING AGAINST SLB9226D DOA:04.01.2021

Without Prejudice

Hi Motor Claim Dept

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon for a close case, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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