

## Nivitha (LKK Auto)

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**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Tuesday, 5 January 2021 11:08 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni  
**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCN2878L AND JQV4570 ON 02/12/2020  
**Attachments:** 11704 PR.pdf; Accident Statement (5).PDF

Hi LKK,

Kindly assist on attached PRI.

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore— Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Teo, Ericweihong  
**Sent:** Tuesday, January 5, 2021 11:05 AM  
**To:** 'ashley@legaloptions.biz' <ashley@legaloptions.biz>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; thomas@legaloptions.biz  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCN2878L AND JQV4570 ON 02/12/2020

Without Prejudice

Your Reference: 20-A88-11704-VL.ts.as  
Our Reference : 5427678653SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** [ashley@legaloptions.biz](mailto:ashley@legaloptions.biz) <[ashley@legaloptions.biz](mailto:ashley@legaloptions.biz)>

**Sent:** Tuesday, January 5, 2021 9:27 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa

<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni

<[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; [thomas@legaloptions.biz](mailto:thomas@legaloptions.biz); [ashley@legaloptions.biz](mailto:ashley@legaloptions.biz)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
SCN2878L AND JQV4570 ON 02/12/2020

Dear Sirs,

We refer to your email dated 4th January 2021.

Our client rejected your list of surveyors.

We provide you herewith our client's list of surveyor: -

**Surveyor:**

**Contact Person:**

**Contact:**

1.

OH APPRAISAL SERVICES

OH HAN CHEONG

-

2.

PAR AUTOMOTIVE CONSULTANCY

B J LOI

-

3.

UNITED APPRAISAL AND MANAGEMENT PTE LTD

MARC

-

4.

AUTO PERFORMANCE APPRAISAL

LEK BOON HWEE

-

Kindly contact our client's repairer: -

**AT ASSURE MOTORING**

Blk 5032 Ang Mo Kio Industrial Park 2,

#01-307

S (569535).

**Contact No. Mr Ah Seng at 8510 2102**

Thanks & regards,

***Ashley (Mr)***

Senior Legal Executive

**LEGAL OPTIONS LLC**

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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**From:** Teo, Ericweihong

**Sent:** Mon, 4 Jan 2021 13:37:50 +0000

**To:** [ashley@legaloptions.biz](mailto:ashley@legaloptions.biz)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,  
[thomas@legaloptions.biz](mailto:thomas@legaloptions.biz)

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
SCN2878L AND JQV4570 ON 02/12/2020

-

Without Prejudice

-

Your Reference: 20-A88-11704-VL.ts.as

Our Reference : 5427678653SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Ashley (Mr) [<mailto:ashley@legaloptions.biz>]

**Sent:** Monday, 4 January 2021 11:52 AM

**To:** Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>

**Cc:** 'Thomas Su' <[thomas@legaloptions.biz](mailto:thomas@legaloptions.biz)>

**Subject:** [EXTERNAL] (PRE-REPAIR INSPECTION) Your Ref: SCN 2878L; Our Ref: 20-A88-11704-VL.ts.as

**Importance: High**

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs,

**ACCIDENT INVOLVING JQV 4570 AND SCN 2878L ALONG CHOA CHU KANG NORTH 5 ON 02.12.2020**

**CLAIMANT: BOO CHING CHUAN (OWNER OF JQV 4570)**

We are instructed by Boo Ching Chuan to notify you of a road traffic accident on 2<sup>nd</sup> December 2020 at about 22:50 hours along Choa Chu Kang North 5 involving our client's vehicle registration number JQV 4570 and vehicle registration number SCN 2878L driven by your insured at the material time. A copy of our client's traffic police report is attached herewith for your attention.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thanks & regards,

***Ashley (Mr)***

Senior Legal Executive

**LEGAL OPTIONS LLC**

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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