

## Nivitha (LKK Auto)

---

**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Tuesday, 5 January 2021 9:14 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni  
**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6958B AND SJV1010E ON 02/01/2020  
**Attachments:** 2021.1.4-PRI letter to AIG for SJV1010E.pdf; GIA report of SJV1010E.pdf

Part 1 of 2

Hi LKK,

Kindly assist on attached PRI.

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore— Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Teo, Ericweihong  
**Sent:** Tuesday, January 5, 2021 9:12 AM  
**To:** 'kitty\_tan@rssolomon.com' <kitty\_tan@rssolomon.com>  
**Cc:** natalie\_ng@rssolomon.com; lua\_siewhui@rssolomon.com; wendy\_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6958B AND SJV1010E ON 02/01/2020

### Without Prejudice

Your Reference: 2101-7001 (889)(PD)  
Our Reference : SKV6958B

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Sent:** Monday, January 4, 2021 6:17 PM  
**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** [natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com); [lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com); [wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6958B AND SJV1010E ON 02/01/2020

Dear Mr Teo,

We refer to your email of even date.

We write to inform that our client will be appointing his own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Cashin Terng of 889 Car Servicing Pte Ltd at mobile no. 96621885/6444 5889 or Ms. Linda at mobile no. 96366965/64445889 for a pre-repair survey of our client's vehicle located at 10 Kaki Bukit Road 2 #03-33 First East Centre Singapore 417868.

Thank you and best regards,

Kitty Tan | Legal Secretary

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from

your computer system. Thank you.

---

**From:** Teo, Ericweihong

**Sent:** Mon, 4 Jan 2021 10:04:04 +0000

**To:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)

**Cc:** Natalie Ng, Lua Siew Hui, Wendy Jiang, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKV6958B AND SJV1010E ON 02/01/2020

Without Prejudice

-

Your Reference: 2101-7001 (889)(PD)

Our Reference : SKV6958B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor****Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Monday, January 4, 2021 12:57 PM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

Cc: Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** [EXTERNAL] RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJV 1010E AND SKV 6958B ON 2ND JANUARY 2021 AT ABOUT 1429 HRS [RSS/2101-7001 (889)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJV1010E.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SKV6958B at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **889 Car Servicing Pte Ltd**

Address : 10 Kaki Bukit Road 2 #03-33 First East Centre Singapore 417868

Contact : Mr. Cashin Terng at Mobile no. 9662 1885/6444 5889

Ms. Linda at Mobile no. 96366965/6444 5889

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

---

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from

your computer system. Thank you.

---

---

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

---

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.