

## Nivitha (LKK Auto)

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Tuesday, 5 January 2021 10:01 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** xdetox32@gmail.com  
**Subject:** [EXTERNAL] FW: S1M02ZRQ\_[TP REF:Our Ref. TCL.ro.50001.21.ess] \_Accident Involving SMH7141J & SLF9511J\_along\_PIE on 30/12/2020 22:05 PersonalAutoLine

**Importance:** High

**Categories:** Shailendra

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir / Madam

We refer to your email dated 4 January 2021.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SLF 9511J**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
Fax : 6338 3536 / 6533 0313  
[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** do not reply <donotreply@axa.com.sg>  
**Sent:** Monday, 4 January 2021 11:13 AM

**To:** Ruby Ong <ruby@htapartners.com.sg>  
**Cc:** filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>  
**Subject:** S1M02ZRQ\_[TP REF:Our Ref. TCL.ro.50001.21.ess] \_Accident Involving SMH7141J & SLF9511J\_along\_PIE on 30/12/2020 22:05 PersonalAutoLine

“Without Prejudice”

Dear Sir/Mdm

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)  
Stan See Chee Seng/ T. Thiagarajan (LBS Automotive Appraisal Pte Ltd)  
Tay Beng Hee (AutoProbe Consultants)  
Samuel Phun (AutoProbe Consultants)  
LKK Auto Cosultants Pte Ltd  
AXA In House Surveyors (AXA Insurance Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888.

Yours sincerely,  
Shailendra

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Motor Claims Team  
AXA Insurance Travel & PA Claims Department AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Tel: 1800 880 4888  
Website: [www.axa.com.sg](http://www.axa.com.sg)

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**From:** Ruby Ong [<mailto:ruby@htapartners.com.sg>]  
**Sent:** Monday, January 04, 2021 9:18 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** [xdetox32@gmail.com](mailto:xdetox32@gmail.com)  
**Subject:** [EXTERNAL] RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF9511J [Our Ref. TCL.ro.50001.21.ess] SMH7141J  
**Importance:** High

Your ref : SMH 7141J  
Our ref : TCL.ro.50001.21.ess

**WITHOUT PREJUDICE**

4 January 2021

**AXA Insurance Pte Ltd**  
Motor Claims Department  
8 Shenton Way  
#08-16 AXA Tower  
Singapore 068811

**By Email Only**

**VERY URGENT**

Dear Sirs,

**CLAIMANT: GO-LEASE PTE LTD**

**ACCIDENT INVOLVING SLF 9511J, SMH 7141J & SLR 2851J ALONG CTE ON 30 DECEMBER 2020 @ 2215HRS**

We are instructed by Go-Lease Pte Ltd to notify you of a road traffic accident on 31 December 2020 at about 2215hrs along CTE involving our client's vehicle registration number SLF 9511J and vehicle registration number SLR 2851J driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
Fax : 6338 3536 / 6533 0313

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