

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit #02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060 Email: enquiry@rico60.com

Our Ref.: GBK 4929 M

Your Ref.: GBK 3350 M

Date:

22/4/2021

ATTN:

Motor Claims Department

INS:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

Accident Involving:

GBK 4929 M & GBK 3350 M

Date of Accident:

22/12/2020 @ 09:30 HRS

Location:

CTE (AYE) BEFORE PIE (CHANGI) EXIT

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair: 8,132.00 Loss of Rental:

(1 Days x \$120/Day): \$ 120.00

Loss of Rental:

(8 Days x \$140/Day): 1,120.00 LTA Search: 7.49

Grand Total:

9,379.49

BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.

For any further queries, please kindly contact Jesski Low @ 6286 6060, or email to claims@rico60.com

Thank You,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24 Singapore 415875 | Email: enquiry@rico60.com Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 22/12/2020@09:30 ARS along (TE (AYE) Before PIE (Changi) Exit
involving vehicles nos. 6BK4929M & GBK3350M
In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit,
#02-24, Singapore 415875, repairing my/our motor vehicle no. GBK 4929 M at my/our
request, I/We, LTS Steel Industries Pte Ltd ("the claimant"
of
(address) bearing NRIC no. 201312275N the owner of motor vehicle no. GIBK 4929 M
hereby authorise them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of use and
etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all
the amount claimed or settled shall belong and make payable to them absolutely by the insurance
company of the third party. I/We further authorised them to give an absolute discharge on my/our
behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the
conduct and disposal of my/our above claims.
I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute
the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to
indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim
is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of
my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we
hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same
for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque,
I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the
monies to pay their charges without further reference to me. I confirm that the payment to Rico 60
Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or
their appointed law firm's obligation to me in respect of the settlement monies.
Dated this day of 12 (month) (year).
REL INO
(S) Haring The Rico
017 31
"The Claimant's" Signature Rico 60 Auto Services Pte Ltd
Name: LTS steer industries Pte Ltd Name: Jests
NRIC No.: _2013 2225 N

"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00036162000

Claim No : SNM20D204992

Claimant : LTS STEEL INDUSTRIES PTE LTD

Amount

: \$\$9,039.45

SINGAPORE DOLLARS NINE THOUSAND THIRTY NINE AND CENTS FORTY

FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full ϵ final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No.: GBK 4929M Insured Vehicle No. : GBK 3350M

Date of Loss

: 22/12/2020

Place of Accident

: TOWARDS AYE B4 BRADDELL EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FIXWERKS PTE LTD Driver Name : LIM ZHEN WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	S\$	8,132.00	
(3)	Loss of Use /Rental/ Earning	S\$	900.00	
(4)	GIA/Police Reports/			
	Investigation Results/Search Fees	\$\$	7.45	
(5)	Medical Reports/Expenses	S\$		
(6)	Survey Fees/P.T. Fees	S\$		
(7)	Cost including Disbursement	S\$		
	TOTAL	 S\$	9,039.45	
		=====		

Claimant Name: LTS STEEL INDUSTRIES

Signature

NRIC No : 201313335N



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current: 371-310-641-9

STATEMENT OF CLAIM

Invoice No.

: 12020110455

Invoice Date : 22/04/2021

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

6389 6111

Vehicle No.

: GBK 4929 M

Make & Model: TOYOTA DYNA

Chassis No.

: JTFAT35Y00K215188

Mileage

Terms

: Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident	1	7,600.00	7,600.00
	Corresponding to Supply on Spare Parts & Labour			
	Charges			

7% GST	\$ 532.00	
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$8,132.00	
Amount Paid	\$0.00	
 Balance Due	\$8,132.00	

Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



Invoice

LTS STEEL INDUSTRIES PTE LTD

Invoice No :GPLIN0002103

Invoice Date :24/12/2020

Due Date :24/12/2020

VHA No :2368 Referral ID :R013

Description:

Amount

Rental for

1

Day/s @

\$120

per Day \$

120.00

9844929M

Vehicle No

GBH4313E

Vehicle Description

Toyota Dyna 150 5MT

Rental Period

22/12/2020

to

23/12/2020

Total Amount Payable : \$\\$

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 2368 Invoice No: QPLINDIOS

EN; 201505120D VEHICLE RENTAL	AGREEMENT Hirer's Vehicle No:
HIRER'S PARTICULARS	Vehicle No: Replace Veh No: COLUMN
Name: (as in 1/C)	Mileage Out: Mileage Out:
NRIC / FIN No: S 139 / 171 / Address (Res): BLK 159 YISHUN ST 1	Make & Model: Auto / Manual

Name & Address of Employer: Occupation: Driving Exp:

Singapore Driving Licence No: Issue Date: Date of Birth:

Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) NRIC / FIN No:

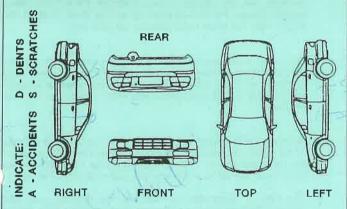
Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No: Issue Date: _ Date of Birth:

Tel: (O)_ (R): H/P:

VEHICLE CHECK LIST



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS :

Out : Date >> HIRE / PERIOD EXPIRY Time: NON-WAIVER EXCESS=\$ 00-0 CHARGES Daily 120 per day Weekly **@\$** per week Monthly @\$ per month Hours **@\$** per hour Extension @\$ Delivery/Collection Service SUB-TOTAL \$ **PETROL LEVEL** Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 1/8 1/4 3/8 1/2 5/8 3/4 7/8 ln Fuel Traffic / Parking Fines **TOTAL CHARGES**

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- 1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- 2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
- 5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS. 6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER "FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND

SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN TIME IN MILEAGE CHECKED BY REMARKS SIGNATURE OF HIRER/DRIVER

RICHARDS CAR RENTAL PTE. LTD.

(Co. Reg. No. 200700321D)

160 Sin Ming Drive, #02-21, Sin Ming AutoCity Singapore 575722

Tel: (65) 6452 7132 Fax: (65) 6454 9575

INVOICE

LTS STEEL INDUSTRIES PTE LTD C/O RICO 60 AUTO SERVICES PTE LTD BLK 8 KAKI BUKIT AVE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875

No. : IV 08253

31.12.2020

Date

GBJ9025E

Vehicle No :.

TOYOTA DYNA

DESCRIPTION	AMOUNT
RENTAL CHARGES FOR VEHICLE FROM 23.12.2020 TO 31.12.2020 8 DAYS X S\$ 140.00	1,120.00
AGREEMENT NO.: 14563	
REMARK: GBK4929M	
que should be crossed and made	TOTAL \$ 1,120.00

de

Issued By



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

22 Dec 2020 / 13:32:57

Receipt Date/Time

22 Dec 2020 / 13:32:56

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201222-002310

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$
s at	it of Insurance Enquiry - SJP7960E 21 Dec 2020/21:30:00 ance Co: LIBERTY INS P L Insurance Enquiry - SJP7960E				
Ċ	Enquiry Fee 20201222133210672124		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.4
s at	t of Insurance Enquiry - GBK3350M 22 Dec 2020/09:30:00 ance Co: <mark>CHINA TAIPING INSURANCE (</mark> 3 Insurance Enquiry - GBK3350M	BINGAPORE) PTE LTD			
	Enquiry Fee 20201222133210744346		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.4
s at	t of Insurance Enquiry - SMC5126T 21 Dec 2020/22:20:00 ance Co: TOKIO MARINE INSURANCE S Insurance Enquiry - SMC5126T Enquiry Fee 20201222133210804460	INGAPORE LTD	7.00	0.49	7.4
		Sub-Total	7.00	0.49	7,4
		Total Before Rounding	21.00	1.47	22.4
		Rounding Difference			0.0
		Total Amount Payable			22.4
		Paid By			
		559221XXXXXX4989	eNETS Cre-	dit Card	22.4
		Total			22.4
		Cash Change			0.00
		Tendered Amount			22.4
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 6 January 2021 9:54 AM **To:** ANGGORDON.X@GMAIL.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING GBK 3350M & GBK 4929M ALONG/AT TOWARDS AYE B4

BRADDELL EXIT ON 22/12/2020

Our Ref: CC6/CTI21000129/T1ra3

FIXWERKS PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 3350M & GBK 4929M ALONG/AT TOWARDS AYE B4 BRADDELL EXIT ON 22/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBK 4929M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI - SNM20D204992/C02/tkl) and GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Wed 6/23/2021 11:34 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Confidential]

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$9,379.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224
7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, June 4, 2021 2:59 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI-

SNM20D204992/C02/tkl) and GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBK 4929M (TP) & GBK 3350M (OI) ON 22/12/2020

We refer to the above matter.

We seek your approval to offer repairer "RICO 60 AUTO SERVICES PTE LTD" at \$9,379.45 (all-in).

Amount Claimed		Amount Revised
Cost of Repair	\$ 20,917.30	\$ 8,132.00 (\$7,600.00 +7%GST)
Loss of Rental (1 Day x \$120.00)	\$ 120.00	\$ 120.00 (1 Day x \$120.00)
Loss of Rental (8 Day x \$140.00)	\$ 1,120.00	\$ 1,120.00 (8 Day x \$140.00)
LTA Search	\$ 7.49	\$ 7.45
TOTAL	\$ 22,164.79	\$ 9,379.45

Surveyor recommended 7 days for repair + 1 PRS + 1 Sun = 9 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < KahLeong . Tan@sg.cntaiping.com >

Sent: Wednesday, 19 May 2021 12:08 PM

To: Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI -

SNM20D204992/C02/tkl) and GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

[Confidential]

Dear Mei Kwan,

We refer to the workshop email(as attached) above for your action.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong

Sent: Monday, May 17, 2021 5:59 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI -

SNM20D204992/C02/tkl) and GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Dear Mei Kwan,

We refer to the above matter.

We received TP LOD(as attached) for your necessary assessment.

Please seek our approval before any claims settlement.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong

Sent: Tuesday, January 5, 2021 5:27 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>

Subject: RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI - TBA) and

GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claim purpose and your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 5, 2021 3:11 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com</p>
; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI: CTI - TBA) and

GBK4929M (TP: LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Dear all,

Please note that officer in charge for this case is Kah Leong.

Claim no. SNM20D204992/C02/GBK3350M/TANKL.

Dear Kah Leong,

Pls revert LKK.

_

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 5 January 2021 1:25 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK3350M (OI: CTI - TBA) and GBK4929M (TP: LKK REF -

CC6/CTI21000129/T1ra3) on 22/12/2020

Dear Sirs/Madam,

We refer to the above matter.

We have inspected TP vehicle GBK 4929M at M/s Rico 60 Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted