

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 January, 2021 5:27 PM
To: Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto)
Subject: RE: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI : CTI - TBA) and GBK4929M (TP : LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020
Attachments: OI SAS REPORT.pdf
Categories: HMK

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claim purpose and your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, January 5, 2021 3:11 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204992/C02/GBK3350M/TANKL / FW: Direct Settlement - Accident Involving GBK3350M (OI : CTI - TBA) and GBK4929M (TP : LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Dear all,

Please note that officer in charge for this case is Kah Leong.

Claim no. SNM20D204992/C02/GBK3350M/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 January 2021 1:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK AUTO) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK3350M (OI : CTI - TBA) and GBK4929M (TP : LKK REF - CC6/CTI21000129/T1ra3) on 22/12/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBK 4929M at M/s Rico 60 Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted