### **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

Sent: Wednesday, 6 January 2021 10:09 AM

To: Admin-D (LKKAuto); 'Teo, Ericweihong'; SUR; assignments; Olea, Maricel; Cheok, Lee

Wai

Cc: 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SBR5112J AND SMN6938C ON 30/12/2020

Dear Maricel/Kathlyn,

We have conducted vehicle SMN 6938c

Please be informed that there is BI involved.

Best Regards,

Veron Chen | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 5 January 2021 9:35 AM

To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments@lkkauto.com> Cc: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam,

Divyashni' <Divyashni.Subramaniam@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBR5112J AND

SMN6938C ON 30/12/2020

Dear Sir/Mdm,

Thank you for the assignment.

#### BEST REGARDS

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Ericweihong < <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>>

Sent: Monday, 4 January 2021 5:28 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Hor, Yinrul < Yinrul.Hor@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Subramaniam,

Divyashni <Divyashni.Subramaniam@aig.com>

Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBR5112J

AND SMN6938C ON 30/12/2020

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

## Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore – Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Monday, January 4, 2021 5:27 PM

To: 'admin@johnlawchambers.com' <admin@johnlawchambers.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul < Yinrul.Hor@aig.com>; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com>; christina@1ap.com.sg;

executive@johnlawchambers.com

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBR5112J AND SMN6938C ON 30/12/2020

## Without Prejudice

Your Reference: JLC.1709.2020.PD(A)

Our Reference: SBR5112J

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

# **Eric Teo Wei Hong AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: admin@johnlawchambers.com <admin@johnlawchambers.com>

Sent: Monday, January 4, 2021 12:49 PM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com >

**Cc:** Lim, Kok-Chong < <u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa < <u>NoorMariesa.AbuKassim@aig.com</u>>; Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>>; Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>; <u>christina@1ap.com.sg</u>;

executive@johnlawchambers.com

 $\textbf{Subject:} \ [\texttt{EXTERNAL}] \ \texttt{RE:} \ \texttt{PRE-REPAIR} \ \texttt{INSPECTION} - \texttt{ACCIDENT} \ \texttt{INVOLVING} \ \texttt{OUR} \ \texttt{INSURED} \ \texttt{VEHICLE} \ \texttt{SBR5112J}$ 

AND SMN6938C ON 30/12/2020

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#### **WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

#### · UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards JOLENE

JOHN LAW CHAMBERS LLC UEN 201938836C 151 Chin Swee Road #10-07 Manhattan House Singapore 169876

DID: 6592 6983 TEL: 6592 6981 FAX: 6592 6985

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**From:** Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

**Sent:** Monday, 4 January 2021 11:19 am **To:** admin@johnlawchambers.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor,

Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com >

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBR5112J AND SMN6938C

ON 30/12/2020





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