



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SLS2057G & SJC4726D & SGW9254X & SHC1345M ALONG TPE/SLE NEAR TAMPINES COURTS ON 01/01/2021.

We understand that you are the insurer of vehicle SJC4726D.

I/We wish to inform you that my/our vehicle SLS2057G have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 7,249.81 (w/GST 7%)
2.	Loss of Use (S\$60.00 x 07 days + 01 weekend)	S\$ 480.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S\$ 7,731.81

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


10/3/2021

LETTER OF AUTHORISATION

I/We, TAY CHEE MENG ("claimant") of
11A WOODLANDS AVENUE 6 #09-08, 738993 (address), owner of SLS2054G (vehicle no.)
hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of
me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim")
for my/our vehicle no. 3LS2054G that was damaged pursuant to the accident occurred
on 01/01/2021 (date) along TPE/SLE NEAR TAMPINES COURTS (location)
involving vehicle no/s SJC4726D, SGW9254X, SHC1345M ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of 01 (month) 2021 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCNA0017362002

Claim No : SNM21D200049

Claimant : TAY CHEE MENG

Amount : **S\$7,731.81**

SINGAPORE DOLLARS SEVEN THOUSAND SEVEN HUNDRED THIRTY ONE
AND CENTS EIGHTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLS 2057G

Insured Vehicle No. : SJC 4726D

Date of Loss : 01/01/2021

Place of Accident : ALONG TPE TOWARDS SLE AFTER EXIT 5 (IKEA)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUHAMMAD FAHMI BIN MANSOR

Driver Name : MUHAMMAD SHAHRZAL BIN MOHTOV

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,249.81
(3) Loss of Use/Rental/Earning	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	7,731.81
	=====	

Claimant Name : TAY CHEE MENG

NRIC No : 4950

Signature : 

Date : 11-6-2021

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident. This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg

Tax Invoice

Invoice No: 00002699

Date: 10/3/2021

Reference: SLS2057G

Terms:

Page: 1

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00

SPRINGLEAF TOWER

SINGAPORE 079909

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (PART BY PART)	\$6,775.52
Customer Signature & Co. Stamp		Sub-Total: \$6,775.52 GST @ 7%: \$474.29 Amount Due: \$7,249.81

This is an electronically generated invoice, no signature is required

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SJC4726D

Date of Accident

01/01/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance**Period of Insurance **20/02/2020 - 19/02/2021**Requested By **Tan Kok Leong (Automotive R...**Requested Date **04/01/2021 11:07****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 18 February 2021 12:40 PM
To: MUHD_FAHMI@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJC 4726D & SLS 2057G ALONG/AT TPE TOWARDS SLE AFTER EXIT 5 (IKEA) ON 01/01/2021

Our Ref: CC6/CTI21000105/Qra3

MUHAMMAD FAHMI BIN MANSOR- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 4726D & SLS 2057G ALONG/AT TPE TOWARDS SLE AFTER EXIT 5 (IKEA) ON 01/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLS 2057G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 1 June 2021 2:29 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

Dear Mdm,

Please proceed to offer Loss of Use (8days x \$60.00).

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, May 31, 2021 4:24 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

We refer to our email on 26/4/2021.

Kindly assist to approve Loss of Use (8days x \$60.00).

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, April 26, 2021 10:21 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

Dear Irene

Kindly assist to approve Loss of Use (8days x \$60.00).

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 26 April 2021 9:47 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

Without Prejudice

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and please offer as follows;

Cost of repair \$7,249.81
Loss of Use \$ 300.00
LTA \$ 2.00

Please revert.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 20, 2021 5:51 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: FW: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

LOD.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 20 April 2021 5:19 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJC4726D (CTI) AND SLS2057G (TP) ON 01/01/2021

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD " at **\$ 7,731.81 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,200.00	\$ 7,249.81 (\$6,775.52 + 7% GST)
2. Loss of Use (8 days x \$60.00)	\$ 480.00	\$ 480.00 (8 days x \$60.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,682.00	<u>\$ 7,731.81</u>

Surveyor recommended 7 days for repair + 1 Sunday = 8 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 5 January 2021 10:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM21D200049/C02/SJC4726D/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 4 January 2021 8:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK REF -CC6/CTI21000105/ra3) on 01/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."