Mei Kwan (LKKAuto)

Dear Irene.

Pls revert LKK.

From: Irene Tay <irene.tay@sq.cntaiping.com> Sent: Tuesday, 16 February, 2021 10:00 PM To: Mei Kwan (LKKAuto); Admin A Subject: FW: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI: CTI - TBA) AND SLS2057G (TP: LKK REF -CC6/CTI21000105/ra3) on 01/01/2021 **Attachments:** TP ESTIMATE.pdf; TP GIA REPORT.pdf; SNM21D200049-C1+SAS REPORT SJC4726D.pdf **Categories: HMK** Dear Mdm, Enclosed herewith a copy of our insured SAS REPORT. Regards, Irene Tay Executive Claims Department (Motor Division) China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175 W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. From: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Sent: Tuesday, January 5, 2021 10:20 AM To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: O/R: SNM21D200049/C02/SJC4726D/TAYHP / FW: Direct Settlement - Accident Involving SJC4726D (OI: CTI-TBA) AND SLS2057G (TP: LKK REF-CC6/CTI21000105/ra3) on 01/01/2021 Dear all, Please note that officer in charge for this case is Irene Tay. Claim no. SNM21D200049/C02/SJC4726D/TAYHP.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 4 January 2021 8:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJC4726D (OI : CTI - TBA) AND SLS2057G (TP : LKK

REF -CC6/CTI21000105/ra3) on 01/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.