

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 1 September 2021 10:18 am
To: Janny Leong; Narayanan Ramasamy; SUR
Cc: Claims; Xin Yi; Frankie Pang; Joanna Lee; Joeann Phua; Mogeswani; Oracle Law Corp
Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Janny,

According to our surveyor, during the time of inspection when the photos were taken those "Serviceable" parts means not necessary and the Taillamp is on RH side.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janny Leong <claims3@fta.com.sg>
Sent: Tuesday, 31 August 2021 1:27 pm
To: Narayanan Ramasamy <nara@tkqp.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Frankie Pang <frankie@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Joeann Phua <joeannphua@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; Oracle Law Corp <mail@oraclelaw.sg>
Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Without Prejudice,

Hi Sir/Mdm,

Referring to Mr Nara's email dated 30 August 2021, we have still not receive any reply from your end. Please let us have your reply to the all "**green**" highlight parts as attached which indicated "serviceable" is meaning not damaged, not replaced? Is there any photographic evidence to show further?

Kindly also advise for there's 1 pcs of taillamp showing cracked/broken is for RH side or LH side?

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Janny Leong <claims3@fta.com.sg>
Sent: Monday, 30 August 2021 2:30 pm
To: Narayanan Ramasamy <nara@tkqp.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Frankie Pang <frankie@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Joeann Phua <joeannphua@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; Oracle Law Corp <mail@oraclelaw.sg>
Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Ms Shiau Chan,

Referring to Mr Nara's email this morning, please let us have your reply to the all "**green**" highlight parts as attached which indicated "serviceable" is meaning not damaged, not replaced? Is there any photographic evidence to show further?

Kindly also advise for there's 1 pcs of taillamp showing cracked/broken is for RH side or LH side?

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Narayanan Ramasamy <nara@tkqp.com.sg>
Sent: Monday, 30 August 2021 10:14 am
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Frankie Pang <frankie@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Joeann Phua <joeannphua@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; Oracle Law Corp <mail@oraclelaw.sg>
Subject: FW: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G
Importance: High

Dear Ms Shiau Chan,

Please see mail (below).

Appreciate your reply to Form Team.

Thank you.

Regards,
RM Narayanan

Partner

TKQP

Tan Kok Quan Partnership

Advocates & Solicitors, Singapore

1 Wallich Street #07-02 Guoco Tower Singapore 078881

T (65) 6225 9333

D (65) 6496 9504

F (65) 6227 6116

E nara@tkqp.com.sg

W www.tkqp.com.sg

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From: Janny Leong <claims3@fta.com.sg>

Sent: Monday, 30 August 2021 9:26 AM

To: Joeann Phua <joeannphua@tkqp.com.sg>; Oracle Law Corp <mail@oraclelaw.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>;

Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; Frankie Pang

<frankie@fta.com.sg>

Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Importance: High

CAUTION: External email – beware of unsafe links or attachments.

Dear Joeann,

Upon checking, we refer to your earlier email dated 25 August 2021, please clarify with LKK on the all “green” highlight parts as attached which indicated “serviceable” is meaning not damaged, not replaced? Is there any photographic evidence to show further?

Kindly also advise for there’s 1 pcs of taillamp showing cracked/broken is for RH side or LH side?

Kindly reply to us soonest by today as the SJE re-inspection had scheduled on 1st September 2021, 11am.

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788

Fax: +65 6509 6221

Email: claims3@fta.com.sg

Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Janny Leong <claims3@fta.com.sg>

Sent: Thursday, 26 August 2021 2:37 pm

To: Oracle Law Corp <mail@oraclelaw.sg>; Joeann Phua <joeannphua@tkqp.com.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>;

Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>

Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Pauline,

Content noted with thanks.

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Thursday, 26 August 2021 2:35 pm

To: Janny Leong <claims3@fta.com.sg>; Joeann Phua <joeannphua@tkqp.com.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>;

Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>

Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Janny,

MC/MC SUIT NO. 2959/2021

We refer to your email dated 26th August 2021.

You may contact one Marcus of Tri King Auto Solutions Pte Ltd at telephone number 6604-6616 with respect to the SJE reinspection on 1st September 2021 @ 11.00 a.m..

Regards

Pauline Ong 王慧玲
Director



• Advocates & Solicitors •

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Janny Leong <claims3@fta.com.sg>

Sent: Thursday, August 26, 2021 9:35 AM

To: Joeann Phua <joeannphua@tkqp.com.sg>; Oracle Law Corp <mail@oraclelaw.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>;

Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>

Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Pauline,

Referring to our email dated 25th August 2021, kindly advise on the contact person details for our SJE reinspection appointment on 1st September 2021, 11am.

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
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Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Janny Leong <claims3@fta.com.sg>

Sent: Wednesday, 25 August 2021 3:58 pm

To: Joeann Phua <joeannphua@tkqp.com.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; 'Oracle Law Corp' <mail@oraclelaw.sg>

Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Joeann,

We refer to your email of even date.

PRS report well received. We shall arrange for SJE reinspection with Oracle Law.

Dear Pauline,

Kindly advise on the contact person details for our further arrangement please.

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Joeann Phua <joeannphua@tkqp.com.sg>

Sent: Wednesday, 25 August 2021 3:31 pm

To: Janny Leong <claims3@fta.com.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; 'Oracle Law Corp' <mail@oraclelaw.sg>

Subject: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Janny,

MC/MC SUIT NO. 2959/2021

We refer to your email of the even date.

We attached herewith the requested pre repair report from LKK Auto for your attention.

The password to access the report is the same.

(Note: We will send the password to decrypt the download link/ document in a separate email).

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our department. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,
Joeann Phua
For and on behalf of
RM Narayanan
Partner

TKQP

Tan Kok Quan Partnership
Advocates & Solicitors, Singapore
1 Wallich Street #07-02 Guoco Tower Singapore 078881
T (65) 6225 9333
D (65) 6496 9593
F (65) 6225 0111
E joeannphua@tkqp.com.sg
W www.tkqp.com.sg

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From: Janny Leong <claims3@fta.com.sg>
Sent: Wednesday, 25 August 2021 9:57 am
To: Joeann Phua <joeannphua@tkqp.com.sg>
Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; 'Oracle Law Corp' <mail@oraclelaw.sg>
Subject: RE: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

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Dear Joeann,

We refer to your email dated 25 August 2021.

Re-inspection photographs well received. Kindly also advise if there's any PRS report by LKK on their inspection of 21/8/2021.

Thank You and Best Regards,



Janny Leong

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Joeann Phua <joeannphua@tkqp.com.sg>

Sent: Tuesday, 24 August 2021 6:35 pm

To: Janny Leong <claims3@fta.com.sg>

Cc: Claims <claims@fta.com.sg>; Xin Yi <surveyadmin7@fta.com.sg>; Joanna Lee <joannalee@tkqp.com.sg>; Narayanan Ramasamy <nara@tkqp.com.sg>; Mogeswani <mogeswani@tkqp.com.sg>; 'Oracle Law Corp' <mail@oraclelaw.sg>

Subject: MC 2959/2021 | OLC: SB/PO/Acc/2020-9398 | TKQP: RN.0627.21.AIG | AIG: 8905538599SG-003 | FTA ref: FTA/AHA/2018/20162 | Plaintiff veh: SCM 66G

Dear Janny,

MC/MC SUIT NO. 2959/2021

We refer to your email of the even date.

As requested, we attached herewith the re-inspection photographs of M/s LKK Auto Consultants report dated 7 January 2021 for your perusal.

(Note: We will send the password to decrypt the download link/ document in a separate email).

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our department. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,
Joeann Phua
For and on behalf of
RM Narayanan
Partner

TKQP

Tan Kok Quan Partnership
Advocates & Solicitors, Singapore
1 Wallich Street #07-02 Guoco Tower Singapore 078881
T (65) 6225 9333
D (65) 6496 9593
F (65) 6225 0111
E joeannphua@tkqp.com.sg
W www.tkqp.com.sg

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