Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 4 January 2021 4:40 PM **To:** pml-pbsp@simedarby.com.sg

Cc: Claims Dept of CTI; Adeline Chng; SUR; Admin-D (LKKAuto); assignments

Subject: RE: SNM21D200016/C02/GBD8646P/CHNGPW / FW: CAR IN WORKSHOP. PLEASE

ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SME2541L &

GBD8646P ON 01.01.2021

Attachments: SKM_558e21010415220.pdf; IMG_3209.JPG; IMG_3211.JPG; IMG_3212.JPG; IMG_

3218.JPG; IMG_3219.JPG

[Confidential]

Without Prejudice

Dear Caroline

As instructed, we will inform LKK to conduct PRS.

Dear LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224
7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Monday, January 4, 2021 4:32 PM

To: pml-pbsp@simedarby.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>; Pauline Tham

^{**} Note: Please cc to com when you reply to us.

<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200016/C02/GBD8646P/CHNGPW / FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY

ASAP. REQUEST FOR DIRECT SETTLEMENT - SME2541L & GBD8646P ON 01.01.2021

Dear Pauline,

Please conduct PRS for SME2541L.

Note: officer in charge -Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: PBSP cpml-pbsp@simedarby.com.sg>
Sent: Monday, 4 January 2021 3:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT -

SME2541L & GBD8646P ON 01.01.2021

CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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