

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 4 January 2021 2:09 PM
To: admin@johnlawchambers.com; 'Ganesh'; 'CLARENCE ONG (ATS) - 1 Stop Garage'; 'SUR'; 'assignments'
Cc: Claims Dept of CTI; executive@johnlawchambers.com
Subject: RE: SNM20D205085/C02/SMA7978Z/LEWLC / FW: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED
Attachments: SKR2592U_23122020.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: admin@johnlawchambers.com <admin@johnlawchambers.com>
Sent: Monday, January 4, 2021 1:07 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'Ganesh' <executive@johnlawchambers.com>; 'CLARENCE ONG (ATS) - 1 Stop Garage' <clarence@ats.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; executive@johnlawchambers.com
Subject: RE: SNM20D205085/C02/SMA7978Z/LEWLC / FW: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **WG APPRAISAL SERVICES**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards
JOLENE

JOHN LAW CHAMBERS LLC
UEN 201938836C
151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876

DID: 6592 6983
TEL: 6592 6981
FAX: 6592 6985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 31 December 2020 10:28 am

To: Ganesh <executive@johnlawchambers.com>; CLARENCE ONG (ATS) - 1 Stop Garage <clarence@ats.com.sg>; admin@johnlawchambers.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D205085/C02/SMA7978Z/LEWLC / FW: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

Without Prejudice

Our reference: **SNM20D205085/C02/SMA7978Z/lewlc**

Your reference: **SKR2592U**

Dear Sirs / Madam,

ACCIDENT INVOLVING SMA7978Z & SKR2592U on 23/12/2020

We refer to your email of 29/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, December 31, 2020 10:24 AM

To: Ganesh <executive@johnlawchambers.com>; CLARENCE ONG (ATS) - 1 Stop Garage <clarence@ats.com.sg>; admin@johnlawchambers.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D205085/C02/SMA7978Z/LEWLC / FW: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

Dear Jenny,

Please conduct PRS for SKR2592U.

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, 30 December 2020 11:08 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'CLARENCE ONG (ATS) - 1 Stop Garage' <clarence@ats.com.sg>; admin@johnlawchambers.com;
admin@johnlawchambers.com

Subject: RE: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the GIA for your perusal. Accident time is 183000 hrs.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

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From: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Sent: Wednesday, 30 December 2020 10:32 am
To: Ganesh <executive@johnlawchambers.com>
Cc: CLARENCE ONG (ATS) - 1 Stop Garage <clarence@ats.com.sg>; admin@johnlawchambers.com
Subject: RE: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

Dear Ganesh,

Pls advise on accident timing and provide sas report of your client for us to process pri.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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DID: (65) 63896116 | F: (65) 62247175

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From: Ganesh <executive@johnlawchambers.com>
Sent: Tuesday, 29 December 2020 1:05 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: CLARENCE ONG (ATS) - 1 Stop Garage <clarence@ats.com.sg>; admin@johnlawchambers.com
Subject: PRI - SKR2592U OUR REF: JLC.1704.2020.PD(G) YOUR REF: TO BE ADVISED

OUR REF: JLC.1704.2020.PD(G)

YR REF: TO BE ADVISED

OUR VEH: SKR2592U

YR VEH: SMA7978Z

DOA: 23.12.2020

LOC: GAMBAS AVENUE

.....
29.12.2020

3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SKR2592U AND SMA7978Z ALONG GAMBAR AVENUE ON 23.12.2020.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SKR2592U**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

1 STOP GARAGE PTE LTD

ADDRESS: S9 BUILDING
55 SERANGOON NORTH AVE 4, #02-10
SINGAPORE 555859.

PERSON IN-CHARGE: CLARENCE
MOBILE NUMBER: 98522415

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle. Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876.

TEL: 65926983 / 65926984
DID: 88201591
FAX: 65926985

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