

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 January 2021 10:46 AM
To: Ganesh; Ye, Yong Kang Melvin; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: 'info-carsmith'; admin@johnlawchambers.com
Subject: PRI(LKK) \ CMTD2003605/MYE - YQ1152C & GBJ5925Y ACC ON 08.12.20 OUR REF: JLC.1707.2020.PD(G)

Without Prejudice

Our Reference: CMTD2003605/MYE
Your Reference: JLC.1707.2020.PD(G)

Dear Ganesh,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **GBJ5925Y** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin.**

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, January 4, 2021 10:24 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com

Subject: RE: PRI \ CMTD2003605/MYE - YQ1152C & GBJ5925Y ACC ON 08.12.20 OUR REF: JLC.1707.2020.PD(G)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V
JOHN LAW CHAMBERS LLC
151 Chin Swee Road
#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984
DID: 88201591
FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

CONFIDENTIALITY NOTICE:

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 4 January 2021 8:44 am
To: Ganesh <executive@johnlawchambers.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com; admin@johnlawchambers.com
Subject: PRI \ CMTD2003605/MYE - YQ1152C & GBJ5925Y ACC ON 08.12.20 OUR REF: JLC.1707.2020.PD(G)

Our Reference: CMTD2003605/MYE
Your Reference: JLC.1707.2020.PD(G)

Without Prejudice
EMAIL ONLY

Date: 04/01/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S JOHN LAW CHAMBERS LLC

Dear Ganesh,

ACCIDENT INVOLVING YQ1152C & GBJ5925Y ON 08.12.2020

We refer to your Notice of Accident dated 30 Dec 2020.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).
Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  **or** 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, December 30, 2020 5:01 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com; admin@johnlawchambers.com

Subject: PRI - GBJ5925Y OUR REF: JLC.1707.2020.PD(G) YOUR REF: TO BE ADVISED.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

OUR REF: JLC.1707.2020.PD(G)

YR REF: TO BE ADVISED

OUR VEH: GBJ5925Y

YR VEH: YQ1152C

DOA: 08.12.2020

LOC: BETWEEN KEPPEL ROAD AND GENTING CENTRE

30.12.2020

SOMPO INSURANCE SINGAPORE PTE. LTD.

BY EMAIL

50 RAFFLES PLACE, #03-03,
SINGAPORE LAND TOWER,
SINGAPORE 048623

ACCIDENT INVOLVING MOTOR VEHICLES GBH7843Y AND SMU7491E ALONG TAMPINES AVENUE 10 ON 11.12.2020.

Dear Sir/Madam,

We act for the owner of the vehicle no. **GBJ5925Y**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4
#01-20 Bartley Biz Centre
Singapore 417807
Person-In-Charge: Alex / Daniel
Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

CONFIDENTIALITY NOTICE:

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.