

Nivitha (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 30 December 2020 9:33 PM
To: enquiry@afcars.com.sg; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Request PRI for vehicle SKE7266Y - SNM20D205137/C02/SJC4020G/TOHHS
Attachments: SKE7266Y PRI.pdf; SKE7266Y GIA.pdf

WITHOUT PREJUDICE

YOUR REF: SKE7266Y
OUR REF: SNM20D205137/C02/SJC4020G/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SKE7266Y (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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-----Original Message-----

From: enquiry@afcars.com.sg <enquiry@afcars.com.sg>
Sent: Wednesday, December 30, 2020 6:44 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Request PRI for vehicle SKE7266Y - SNM20D205137/C02/SJC4020G/TOHHS

Dear Alfred,

Kindly assigned LKK steve chen to conduct the survey

Thanks
Mike

On 2020-12-30 17:19, Alfred Toh wrote:

> _WITHOUT PREJUDICE_

>

> YOUR REF: SKE7266Y

>

> OUR REF: SNM20D205137/C02/SJC4020G/TOHHS

>

> Dear Sirs

>

> We refer to your emails pertaining to the above matter.

>

> Kindly note the following:

>

> 1. We would like to conduct pre-repair survey of the vehicle
> at the appointed workshop.

>

> 2. We propose the following list of surveyors to be
> nominated as the Single Joint Expert to conduct survey of the
> claimant's vehicle:-

>

> 1. Gary Soon (FTA) 6. Marcus Chua (LKK)

>

> 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)

>

> 3. Ben Chua (FTA) 8. Adrian Ling (LKK)

>

> 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)

>

> 5. Henry Ng (FTA) 10. Steve Chen (LKK)

>

> 3. If we do not hear from you within two days of this
> letter, you shall have deemed to have agreed that the surveyor
> appointed by us shall be Single Joint Expert for this matter.

>

> 4. As per the NIMA Protocol, the survey by our appointed
> surveyor would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

>

> 5. As stated above, please inform us and our surveyor after
> the claimant's vehicle had been repaired so that our surveyor can
> carry out post repair inspection before the vehicle is returned to
> your client. Please co-ordinate with our surveyor immediately after
> the repair is completed.

>

> If you have any queries, please email us at
> claimsdept@sg.cntaiping.com

>

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> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com. Any inconvenience caused is much
> regretted.

>

> Best Regards

>

> Alfred Toh

>

> Senior Executive

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> Email: claimsdept@sg.cntaiping.com

>

> alfred.toh@sg.cntaiping.com

>

> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Calfred.toh%40sg.cntaiping.com%7Cf5a4fbb0e49f4ce3c31b08d8acafcd78%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637449218375110317%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=yNSMM%2F8e5BqvTjhuzOyOs9dtBq1tKSbLsZdbsg%2Fjm1l%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Calfred.toh%40sg.cntaiping.com%7Cf5a4fbb0e49f4ce3c31b08d8acafcd78%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637449218375110317%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=K4Qq39%2BTb%2F9KqEHo2NOX9RB3x3MK0g9q61fPMXVY5lk%3D&reserved=0>

> | WeChat: 太平狮城 TaipingSG

>

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> -----Original Message-----

> From: enquiry@afcars.com.sg <enquiry@afcars.com.sg>

> Sent: Monday, December 28, 2020 5:02 PM

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: Request PRI for vehicle SKE7266Y

>

> Dear Sir/Madam,

>

> We would like to request PRI for the above accident

>

> Kindly find the above attached GIA report

>

> Thanks

>

> Mei