

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 5 January 2021 9:38 AM
To: Claims; Admin-D (LKKAuto); Admin A; SUR; CS A Team
Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SLQ 3049J, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

After paint photos required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 5 January 2021 8:48 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear Kee Siang,

Have gave AIG a chaser.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 4 January 2021 6:59 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear Veron,

Please assist to check has AIG authorized the claim?

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 4 January 2021 8:05 AM

To: Claims; Admin-D (LKKAuto); Admin A; SUR; CS A Team

Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear Kee Siang,

Pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 2 January 2021 10:57 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear All,

Any update on OD claim approval ?

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 29 December 2020 6:04 PM
To: 'Nivitha (LKK Auto)'; 'Admin A'; 'SUR'; 'CS A Team'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear all,

Attached is the estimate for your reference.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 28 December 2020 2:43 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear Nadia,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 28 December 2020 2:37 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR VEHICLE SLQ 3049 J DOA: 27/12/2020

Dear all,

Please assist in OD approval and register for above mentioned vehicle.

Attached is the GIA report for your reference. We will forward you the estimate once it is ready.

Kindly arrange survey on 30/12/2020 @ 2:15PM.

Thank you.

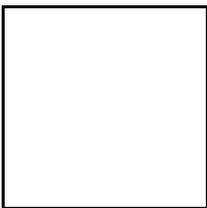
**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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