



MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580
Attn: Motor Claims Dept

Your Ref: D21000052MFSH
Our Ref: DS/2351225/SJY558H

"Without Prejudice"

Date: 4 March 2021

Subject: **ACCIDENT INVOLVING VEHICLES SJY558H & SHA9594T ON 29/12/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair: \$ 6,687.55	Excess	: \$ -
Loss of Use : \$ 560.00 (\$80*7 days)	GIA/LTA Search	: \$ -
Loss of Rental: \$ -	Others	: \$ -
	Total	: \$ 7,247.55

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Original Letter of Authorisation
3. Certificate of Insurance

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager - Body & Paint

Performance Motors Limited

A member of the Sime Derby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SJY 558H & SHA9594T ON 29 Dec 20.

I, Bidheer Chandra Roy owner of Vehicle Registration No. SJY 558H hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Bidheer Chandra Roy

Name: BIDHEER CHANDRA ROY (Date) 05/01/2021

NRIC No.: S7656143E

In the presence of:

[Signature]

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Derby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (Aftersales)

Name: _____ (Date) 05/01/2021

NRIC No.: _____

DISCHARGE RECEIPT

CLAIM REFERENCE : D21000052MFSH
ACCIDENT DATE : 29/12/2020
ACCIDENT LOCATION : FARRER RD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : GAN KIAN KHOON
INSURED VEHICLE : SHA 9594T
INVOLVED PARTY : SJY 558H
SETTLEMENT SUM : \$7,167.55

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ROY BIDHAN CHANDRA

Signature and Date:

Roy Bidhan Chandra
June 8, 2021

WITNESS :

[Signature]
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Signature and Date :

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Alt)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796602

SERVICE TAX INVOICE

Repair Order No. : B1 1527614	Page No. : 1 of 2
Date IN : 26/01/2021	Invoice Number : 2351225 / WSB
Motor Claim Advisor: Brandon Chan Eng Meng	Invoice Date : 01/03/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Roy Bidhan Chandra
3 Bedok Reservoir View. (S)478927
Aquarius By The Park
#18-03
SINGAPORE 478927

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO. SJY558H	CHASSIS NO. WBATS720409C54030	REGN. DATE 08/09/2020	MODEL X3 SDRIVE20I	MILEAGE 3102
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- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper and attachments including make good the bootlid and knock out dented area caused by the accident.	1,700.00
To respray rear bumper and bootlid.	1,805.00
To check electrical wiring system and lighting at the rear section for proper function.	150.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 29.12.2020. 3RD PARTY CAR : SHA9594T.	
YOUR REF NO : D21000052MFSH.	
VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 05.01.2021 AT 11:45AM. AUTHORISED REPAIR BY MS MERINA CHIA FROM MS FCI ON 30.12.2020 VIA EMAIL.	
PROPOSE LOSS OF USE = \$80X7. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **3,885.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (M/PM)	1	1,563.20	1,563.20
PLAQUE 82MM	1	71.95	71.95
LETTERING X3	1	64.75	64.75
LETTERING S DRIVE 20I	1	97.15	97.15
LH REFLECTOR	1	39.05	39.05
REAR BUMPER BOTTOM TRIM PANEL (M)	1	372.20	372.20
TAILPIPE TRIM CHROME D=90MM	1	125.85	125.85
DECOUPING RING PDC TORQUE CONVERTER	6	5.15	30.90

Total Parts : **2,365.05**



303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Ayang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1527614	Page No. : 2 of 2
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Motor Claim Advisor: Brandon Chan Eng Meng	Invoice Date : 01/03/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

Labour Charges : 3,805.00	Total Labour & Parts Charges : S\$ 6,250.05
Parts Charges : 2,365.05	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 6,250.05
	GST @ 7% : S\$ 437.50
	Invoice Total Amount Include GST : S\$ 6,687.55

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 6,687.55
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



RE: SURVEY ASSESSMENT - D21000052MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA9594T AND SJY558H ON 29/12/2020 * LKK REF: CC4/FCI20014767/T1ra3**

Eric Woo <EricWoo@msfirstcapital.com.sg>

Fri 4/9/2021 9:15 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Dear Jaslin,

You have our mandate to settle as follow:

COR : \$6,687.55

LOU : \$400 - \$560 (\$80 x 5-7days)

To offer : \$7,087.55 - \$7,247.55

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, April 8, 2021 5:53 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D21000052MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA9594T AND SJY558H ON 29/12/2020 *** LKK REF: CC4/FCI20014767/T1ra3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 9594T (FCI) AND SJY 558H (TP) ON 29/12/2020

We refer to the above matter.

We seek your approval to offer repairer **"PERFORMANCE MOTORS LTD"** at **\$ 7,247.55 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,710.30	\$ 6,687.55 (\$6,250.05 + 7% GST)
2. Loss of Use (7 days x \$80.00)	\$ 560.00	\$ 560.00 (7 days x \$80.00)
Total	\$ 14,270.30	<u>\$ 7,247.55</u>

Surveyor recommended 5 days for repair + 1 Sun + 1PRS = 7 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 11 March 2021 6:03 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D21000052MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA9594T AND SJY558H ON 29/12/2020 *** LKK REF: CC4/FCI20014767/T1ra3

Dear Jaslin,

Attached LOD for your necessary action.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 |
Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD** Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, January 15, 2021 2:08 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000052MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA9594T AND SJY558H ON 29/12/2020 *** LKK REF: CC4/FCI20014767/T1ra3

Dear Merina,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 30 December, 2020 4:49 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: MERINACHIA@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000052MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 30 December 2020 4:21 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MERINACHIA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21000052MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

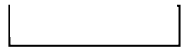
Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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