

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: **(65) 6476 3333**  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 1008,  
Akit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Our Ref : SMG9536X / T120121  
Your Ref : 20/20/21/VC05/024036

Date : 23 July 2021

**LONPAC INSURANCE BERHAD**  
**300 Beach Road**  
**#17-04/07 The Concourse**  
**Singapore 199555.**

**VIA EMAIL**  
**WITHOUT PREJUDICE**

Tel: **(65) 6272 3892**  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SMG9536X & GBH4674M**

**DATE OF ACCIDENT: 21 DECEMBER 2020**

**ALONG: DAIRY FARM ROAD**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 4,482.66
Loss of Use (\$ __x __days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>05</u> days) + 7% GST	\$ 642.00
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	\$
Towing Fees	\$
<b>Grand Total</b>	<b>\$ 5,126.66</b>

Car date in: 11/01/2021 Car date out: 15/01/2021

Authorized Repair Days: 05 (~~TP/ODWS/Recovery of Incidental Costs~~)

Please pay the amount of **S\$ 5,126.66** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@moval.com.sg](mailto:suann@moval.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

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### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SMG 9536X and (Third Party's Vehicle No.) GBH 4674M on 21/12/2020 along Dairy Farm Road

BY THIS POWER OF ATTORNEY, \*I/We, Lim Zhi Hao, Alwyn  
 \_\_\_\_\_ \*NRIC/Passport No. 589314642 (Address)\*  
 \_\_\_\_\_ / \_\_\_\_\_

\_\_\_\_\_ a company incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_ owner of Vehicle Registered No. SMG 9536X hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \* me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 11 of the month of Jan, Year Two Thousand - 20 (21 ).

Signed, Sealed & Delivered By



Customer's Name: Lim Zhi Hao, Alwyn  
 NRIC No: 589314642  
 Co's Rubber Stamp, where applicable.

**MOVA's copy**

**\*delete as appropriate.**





## LONPAC INSURANCE BHD

CLAIM NO : 20/20/21/VC05/024036

DATE : 10 Aug 2021

The acceptance of this offer is  
without prejudice to any personal  
injury claim/insure's claim/expenses

### DISCHARGE VOUCHER

I/We, LIM ZHI HAO, ALWYN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBH4674M the sum of Singapore Dollar Five Thousand Only (\$5,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMG9536X and GBH4674M on 21 Dec 2020 along DAIRY FARM ROAD, SINGAPORE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ HSIEN SHIH LOGISTICS PTE. LTD / TAN LIP SHENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to MOVA AUTOMOTIVE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

Lim Zhi Hao, Alwyn 20/8/2021

.....  
Name of vehicle owner /Date

Type text here

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Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Tax Invoice

20/08/2021

**LONPAC INSURANCE BHD**  
**300 BEACH ROAD**  
**#17-04/07 The Concourse**  
**SINGAPORE 199555.**

Page # :- 1

Veh # :- SMG9536X

Veh Model :- HYUNDAI AD AVANTE 1.6

Tax # :- CK636461

Claim # :- T120121

ACC. Date :- 21/12/20

Terms :- C.O.D Days

Remarks :-

Attention :- **XA025**

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	BOOTLID	1 PC	1,782.00	1,782.00
2.	BOOTLID LOGO	1 PC	196.00	196.00
3.	REAR BUMPER	1 PC	451.00	451.00
4.	REAR NUMBER PLATE LAMP LH	1 PC	35.00	35.00
5.	REAR NUMBER PLATE LAMP RH	1 PC	35.00	35.00
6.	REAR NUMBER PLATE GARNISH	1 PC	35.00	35.00
7.	REAR BUMPER LOWER GARNISH	1 PC	354.00	354.00
8.	REAR BUMPER CLIPS	10 PC	3.50	35.00
9.	REAR BUMPER REINFORCEMENT	1 PC	295.00	295.00
LIST TOTAL S\$				3,218.00
20% DISCOUNT S\$				-643.60
				2,574.40
<b>SPECIAL NET ITEMS :</b>				
1.	REAR NUMBER PLATE	1 PC	35.00	35.00
2.	REVERSE SENSOR	1 PC	200.00	200.00
3.	REAR BUMPER LOWER GARNISH STICKER	1 PC	20.00	20.00
SPECIAL NET TOTAL S\$				255.00
<b>LABOUR :</b>				
TO INSPECT REAR LIGHTING MECHANISM & CHECK WIRING				
TO INSTALL REVERSE CAMERA & SYNCHRONIZE WITH DEVICES				60.00
TO INSTALL REVERSE SENSOR & DIAGNOSE FUNCTION				60.00
TO CUT OFF END PANEL. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION				500.00
TO REMOVE & REFIT REAR COMPARTMENT & FITTING				60.00
TO RUST PROOF ON REPAIRED AREAS				40.00
TO APPLY BODY JOINT SEALANT ON CUTTING AREAS				40.00
TO SPRAY PIAINT ON REPAIRED AREAS				600.00
LABOUR TOTAL S\$				1,360.00

# Tax Invoice

20/08/2021

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 139838  
Veh # :- SMG9536X  
Veh Model :- HYUNDAI AD AVANTE 1.6  
Tax # :- CK636461  
Claim # :- T120121  
ACC. Date :- 21/12/20  
Terms :- C.O.D Days  
Remarks :-

**Main Office:**  
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No. 22, Jalan Kilang,  
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Singapore 159722  
Tel : (65) 6272 3892  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
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E. &amp; O.E

NON-TAX AMOUNT S

AMOUNT S\$ 4,189.40

GST @ 7 % 293.26

AMOUNT DUE S\$ 4,482.66

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Toyota Vios	Vehicle No: 8MK7416B	Singapore	Malaysia	Signature
Date/Time Out:	11/01/21	1102am	S\$ 2,500	S\$ 3,500	x <i>[Signature]</i>
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 <i>(F)</i>		Per Accident	Per Accident	
Date/Time In:	15/01/21	1627	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 <i>(F)</i>		Months @ \$	Per Month	600
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	Days @ \$ 120	Per Day	
KM Out: 26867	KM In: 27086		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Lim Zhi Hao, Alwyn		Rental Charges		
Address:			CDW @ \$	per day / week / month	
			PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	88931464Z		GST 7%		42.00
Date of Birth:			Total		
Driving License:			642.00		
Country of Issue:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 97330821	(O)	Pre-Payment		
Nationality:			Downpayment and Deposit		
Effective Date:			Amount Refunded/ Due		
			Signature of Refund		
Additional Hirer			Remarks:		
Name:			Arril / SMG 9536x / claims.		
Address:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBH4674M

Date of Accident

21/12/2020



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac**

Period of Insurance ..... **13/06/2020 - 12/06/2021**

Requested By ..... **Avril (MOVA AUTOMOTIVE PTE ...**

Requested Date ..... **22/12/2020 13:21**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Re: [SEEK MANDATE] - TP CLAIMS - SMG9536X AGAINST GBH4674M DOA  
21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF:  
CC4/LPC20014764/R1pa3 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 10/8/2021 10:10 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$5,000.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Monday, 2 August 2021 1:39 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

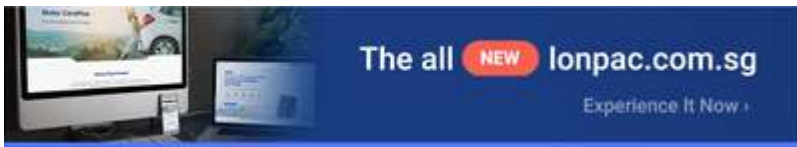
Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706





***In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, 30 July 2021 4:57 pm

**To:** KENNY LIM CHING GHEE <kennylin@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Your ref: **20/20/21/VC05/024036**

Our ref : CC4/LPC20014764/R1pa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH4674M(LONPAC) AND SMG9536X(TP) ON 21/12/2020**

We refer to the above matter.

We have highlighted to your good office on 04/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$5,019.66(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,652.21	\$ 4,482.66 (\$4,189.40+ 7%GST)
2. Loss of Rental (5days x \$120.00) (w/GST)	\$ 642.00	\$ 535.00 (5days x \$100.00)(w/GST)
3. LTA/GIA search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,296.21</b>	<b><u>\$ 5,019.66</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 14 January 2021 7:25 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 5 January, 2021 11:41 AM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/pa3 [External Confidential]

Hi Kenny,

Received with thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 5 January 2021 11:13 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/pa3 [External Confidential]

### Lonpac External - Confidential

Dear Hsiao Tong

Email resent as we have received an error msg.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** ONG LI LI  
**Sent:** Tuesday, 5 January 2021 10:25 am  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) \*\*\* LKK REF: CC4/LPC20014764/pa3 [External General]

### Lonpac External - General

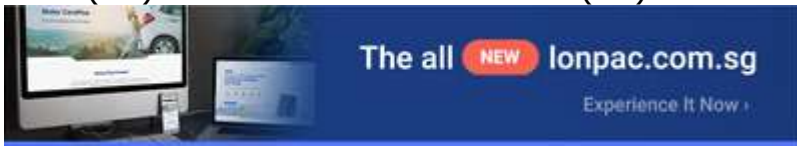
Dear Hsiao Tong

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li



Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 4 January 2021 2:34 PM  
**To:** ONG LI LI ; MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General] \*\*\* LKK REF: CC4/LPC20014764/pa3

Hi Lili,

We refer to the above matter.

Kindly let us have a copy of insured GIA report for our necessary action as third party propose for Direct Settlement.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 30 December 2020 6:51 PM  
**To:** 'ONG LI LI'  
**Cc:** Admin A ; 'MT\_Claim\_SG' ; Hsiao Tong (LKKAuto)  
**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General] \*\*\* LKK REF: CC4/LPC20014764/pa3

Dear LiLi,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 30 December, 2020 6:06 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 30 December 2020 2:32 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General]

**Lonpac External - General**

Dear Nivitha/Summer

FYA –TP survey

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Nitha [<mailto:nitha@nova.com.sg>]

**Sent:** Wednesday, 30 December 2020 2:19 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'AVRIL HO' <[avril@nova.com.sg](mailto:avril@nova.com.sg)>

**Subject:** TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020

**Importance:** High

Dear All,

Kindly assist to assign surveyor and revert liability.

Thank you,

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



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This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)