

Main Office:

Mova Building No. 22, Jalan Kilang. Singapore 159419 Tel: (65) 6476 3333

Fax: (65) 6271 5891 www.mova.com.sg

Workshop Dept:

Block 1008.

VIA EMAVEIT Merah Lane 3, WITHOUT PREJUDIC 01-04/06/08/94

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

Our Ref Your Ref

: SMG9536X / T120121 : 20/20/21/VC05/024036

Date

: 23 July 2021

LONPAC INSURANCE BERHAD 300 Beach Road #17-04/07 The Concourse Singapore 199555.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SMG9536X & GBH4674M

DATE OF ACCIDENT: 21 DECEMBER 2020

ALONG: DAIRY FARM ROAD

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 4,482.66
Loss of Use (\$x _days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>05</u> days) + 7% GST	\$ 642.00
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 5,126.66

Car date in: 11/01/2021 Car date out: 15/01/2021

Authorized Repair Days: 05 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of S\$ 5,126.66 in favor of MOVA AUTOMOTIVE PTE LTD.

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@mova.com.sg

Yours faithfully, MOVA AUTOMOTIVE PTE LTD For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

• This is a computer generated letter and does not need a signature.





Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

POWER OF ATTORNEY

ACCID	ENT INVOLVING (Owner's Vehicle No.)	SMG 953	6X	and (Third
Party's	Vehicle No.) GBH 4674M on	21/12/2020		along
Dair	y Farm Road	'		
вүтні	S POWER OF ATTORNEY, *I/We,	Lim Zhi Hao	ALWYN 589314642	/A -l -l *
	_	"NRIC/Passport No	1 89314642	(Address)^
(Addres	SMG 9536X	hereby irrevocably a	pore and having its regis owner of Vehicle I	Registered No. TIVE PTE LTD,
5.	a company incorporated in Singapore a			
	#01-04/06/08 its agents or any person a) and on *my/our behalf to do all or any of		be *my/our Attorney a	and in *my/our
2. 3. 4. 5.	To submit, resolve and make any claim which *I/we may have against the other *policy/policies taken up by such claim(s) as aforest shall in MOVA absolute discretion, deem To collect payment(s) due in respect of a to be made by way of cheque in favor of and discharge thereof. For any of the purposes aforesaid, to exerciation thereto. Generally do all such acts as it shall dee To agree to any settlement at the absolute.	er *party/parties to the party/parties or altern taken up cost of repairs, loss of from the Accident (loss aid, to appoint solicitors of fit. any such claim(s) for the MOVA AUTOMOTIVE ecute, sign, seal and the mecessary for the party of t	e Accident and under atively under Insurance by *me/us (subject to a of use/rental and all ot a and damage). Is on *my/our behalf as *not the loss and damage, so PTE LTD and to give deliver all documents to burpose of settling such	the insurance be Policy No. approval by my ther costs and my/our Attorney such payment a valid receipt
*my/ou valid ar in *my/o	ereby declare that all acts, instruments at behalf by the Attorney, its agents or any deffectual to all intents and purposes what our own proper person(s) and *I/we hereby and by virtue of the authority and powers here	y person authorized by soever as it is the same ratify and confirm, all ac	y MOVA in its behalf she had been done or execu	all be as good uted by * me/us
*I/We h	ereby further declare that the powers and	d authority hereby co	nferred shall remain irr	evocable.
	urther comfirm that the acceptance by MO harge of my/our claim(s) in respect of suc		mount in respect of such	constitute the
	TNESS WHEREOF. *I/We have hereunto t		d seal this day	_ of the month
Signed	Sealed & Delivered By			¥

Customer's Name: Lim Thi Hao, Alwyn

NRIC No: 58 9314642

Co's Rubber Stamp, where applicable.



LONPAC INSURANCE BHD

CLAIM NO : 20/20/21/VC05/024036

DATE

: 10 Aug 2021

The acceptance of this offer is without prejudice to any personal injury claim/insure's claim/expenses

DISCHARGE VOUCHER

I/We, LIM ZHI HAO, ALWYN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBH4674M the sum of Singapore Dollar Five Thousand Only (\$5,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMG9536X and GBH4674M on 21 Dec 2020 along DAIRY FARM ROAD, SINGAPORE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ HSIEN SHIH LOGISTICS PTE. LTD / TAN LIP SHENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to MOVA AUTOMOTIVE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Lim Thi Hao, Alwyn 20/8/2021

Name of vehicle owner /Date



Main Office:

www.mova.com.sg

Workshop Dept: Block 1008, Bukit Merah Lane 3,

#01-04/06/08/94

Singapore 159722

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Page # :- 1 Tel: (65) 6476 3333
Fax: (65) 6271 5891

Veh # :- SMG9536X

Veh Model :- HYUNDAI AD AVANTE 1.6

:- C.O.D Days

Tax # :- CK636461

Claim # :- T120121

ACC. Date :- 21/12/20

D ------

Attention:- XA025 Remarks :-

Tax Invoice

300 BEACH ROAD

SINGAPORE 199555.

LONPAC INSURANCE BHD

#17-04/07 The Concourse

20/08/2021

Tel: **(65) 6272 3892** Fax: (65) 6270 8314 Co. Reg. 198904033G GST Reg. M2-0088864-2

Attention :- XA025 Remarks :-

Terms

No.	Description	Qt	У	U.Price	Amounts S\$
1. 2. 3. 4. 5. 6. 7. 8. 9.	LIST ITEMS: BOOTLID BOOTLID LOGO REAR BUMPER REAR NUMBER PLATE LAMP LH REAR NUMBER PLATE LAMP RH REAR NUMBER PLATE GARNISH REAR BUMPER LOWER GARNISH REAR BUMPER CLIPS REAR BUMPER REINFORCEMENT LIST TOTAL S\$ 20% DISCOUNT S\$	1 1 1 1 1	PC PC PC PC PC PC PC PC	1,782.00 196.00 451.00 35.00 35.00 354.00 3.50 295.00	1,782.00 196.00 451.00 35.00 35.00 354.00 354.00 295.00 3,218.00 -643.60
1. 2. 3.	SPECIAL NET ITEMS: REAR NUMBER PLATE REVERSE SENSOR REAR BUMPER LOWER GARNISH STICKER	1	PC PC PC	35.00 200.00 20.00	35.00
	SPECIAL NET TOTAL S\$				255.00
	LABOUR: TO INSPECT REAR LIGHTING MECHANISM & CHECK WIRING				
	TO INSTALL REVERSE CAMERA & SYNCHRONIZE WITH DEVICES				60.00
	TO INSTALL REVERSE SENSOR & DIAGNOSE FUNCTION				60.00
	TO CUT OFF END PANEL. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION				500.00
	TO REMOVE & REFIT REAR COMPARTMENT & FITTING				60.00
	TO RUST PROOF ON REPAIRED AREAS				40.00
	TO APPLY BODY JOINT SEALANT ON CUTTING AREAS				40.00
	TO SPRAY PIANT ON REPAIRED AREAS				600.00
	LABOUR TOTAL S\$				1,360.00



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Tel: **(65) 6272 3892** Fax: **(65)** 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

U.Price Amounts S\$

Tax Invoice

20/08/2021

No.

LONPAC INSURANCE BHD 300 BEACH ROAD

#17-04/07 The Concourse SINGAPORE 199555.

Attention :- XA025

Remarks

Page #

Veh#

Tax#

Claim #

Terms

Veh Model :-

ACC. Date :-

Description

E. & O.E

NON-TAX AMOUNT S

Qty

139838

HYUNDAI AD AVANTE 1.6

- SMG9536X

CK636461

T120121

21/12/20

:- C.O.D Days

AMOUNT S\$

4,189.40

GST @ 7 %

293.26

AMOUNT DUE S\$

4,482.66

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419 **Bukit Merah Branch:**

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

RENTAL AGREEMENT

RANO.: I 13131

Website: www.mov Co. Reg. No.: 198		anch: 219 Bedok Central #01-13 604 7877	8, Singapore 4602	MEDITYES	150677
	RENTAL DETAILS			INSURANCE EXCESS AM	OUNT
Vehicle Make/Model:	Toyota Vias	Vehicle No: SMK7416B	Singapore	Malaysia	Signature
Date/Time Out:	11/01/21	1102am	s\$ 2,500	s 3,500	A
Petrol Level Out:	E 1/8 1/4 3/8 1/2		Per Accider		× P
Date/ Time In:	15/01/21	1627		Charges	
Petrol Level In:	E 1/8 1/4 3/8 1/2	5/8 3/4 7/8 F	Months @	\$ Per Month	
Change Over 1:	Date:	Initial:	Weeks @	2\$ Per Week	
Change Over 2:	Date:	Initial:	✓ Days @	2\$ 120 Per Day	600
KM Out: 2686	F KM In: 2	27086	Hours @	Per Hour	
	HIRER DETAILS			Sub-Total	
Named Hirer			Less Discount	%	
ne:	Lim Zhi Hao,	Alwyn	Re	ental Charges	
Address:		/	CDW @\$	per day / week / month	1
			PAI @\$	per day / week / month	1
			Petrol Top-Up Misc Charges		
Identity Card No:	889314647		GST 790		42.00
Date of Birth:				Total	642.00
Driving License:			VISA / MASTER CARD / A	AMEX CASH / COMPANY BILLING / OTHER	lS .
Country of Issue:			P	Pre-Payment	
Tel:	(HP) 97330821	(0)	Downpay	ment and Deposit	
Nationality:			Amount Refunded/ Due		
Effective Date:			Signature of Refund		
Additional Hirer			Remarks:		
Name:			1	SMG 4536×/0	maime.
^-dress:			HVM1/2	SIIIG 4530 1 C	14
			Invoice No:		Ref. No:
			Checked Out By	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sa	les-In Charge:	
Country of Issue:			Past 3 years ac	cidents YES NO	
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					
after the conclusion of my	rental not restricted to parking or	pended on both sides of this Vehicle traffic infringements during my peri n by me are true in connection to thi	od of hire, I will agre	also agreed that if there is any oped that these outstanding payr	outstanding amount payable nent be billed to my charge.
X	A				
Hirer's Signatory / Cor	mpany Stamp (if corporate hir	rer) Author	ised Manager Sig	nature	Date & Time

IMPORTANT

Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
 All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.

3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.

4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.

5. All traffic infringements and summons (if any) are the responsibility of the Hirer.

Hirer's Signatory / Company Stamp (if corporate hirer)

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBH4674M

Date of Accident

21/12/2020



Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac
Period of Insurance	13/06/2020 - 12/06/2021
Requested By	Avril (MOVA AUTOMOTIVE PTE
Requested Date	22/12/2020 13:21

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Re: [SEEK MANDATE] - TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) *** LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 10/8/2021 10:10 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$5,000.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 2 August 2021 1:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref:

20/20/21/VC05/024036 (Kenny) *** LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

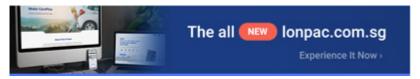
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 30 July 2021 4:57 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] -TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) ***

LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Your ref: 20/20/21/VC05/024036 Our ref: CC4/LPC20014764/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH4674M(LONPAC) AND SMG9536X(TP) ON 21/12/2020

We refer to the above matter.

We have highlighted to your good office on 04/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "MOVA AUTOMOTIVE PTE LTD" at \$5,019.66(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,652.21	\$ 4,482.66 (\$4,189.40+ 7%GST)
2. Loss of Rental (5days x \$120.00) (w/GST)	\$ 642.00	\$ 535.00 (5days x \$100.00)(w/GST)
3. LTA/GIA search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,296.21	<u>\$ 5,019.66</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 14 January 2021 7:25 PM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Admin A <a driver - a driver

<chewht@lkkauto.com>

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036

(Kenny) *** LKK REF: CC4/LPC20014764/R1pa3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
 - Preliminary advice
 - Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, 5 January, 2021 11:41 AM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036

(Kenny) *** LKK REF: CC4/LPC20014764/pa3 [External Confidential]

Hi Kenny,

Received with thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Tuesday, 5 January 2021 11:13 AM

To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) *** LKK REF: CC4/LPC20014764/pa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Email resent as we have received an error msg.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: ONG LI LI

Sent: Tuesday, 5 January 2021 10:25 am

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; MT Claim SG < mt claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) *** LKK REF: CC4/LPC20014764/pa3 [External General]

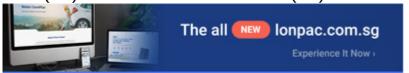
Lonpac External - General

Dear Hsiao Tong

Please see attached for our Insured's GIA report.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 4 January 2021 2:34 PM

To: ONG LI LI; MT_Claim_SG

Cc: Admin A

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General] *** LKK REF: CC4/LPC20014764/pa3

Hi Lili,

We refer to the above matter.

Kindly let us have a copy of insured GIA report for our necessary action as third party propose for Direct Settlement.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 30 December 2020 6:51 PM

To: 'ONG LI LI'

Cc: Admin A; 'MT Claim SG'; Hsiao Tong (LKKAuto)

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General] *** LKK REF: CC4/LPC20014764/pa3

Dear LiLi,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com >

Sent: Wednesday, 30 December, 2020 6:06 PM

To: 'ONG LI LI' < <u>llong@lonpac.com</u>>; assignments < <u>assignments@lkkauto.com</u>>; 'MT Claim SG' <mt claim@lonpac.com>

Cc: Admin A <a driver line | Admin-a@lkkauto.com | Admin-a@lkkauto

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref: 20/20/21/VC05/024036 (Kenny) [External General]

Dear Sir/Mdm.

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI < llong@lonpac.com>

Sent: Wednesday, 30 December 2020 2:32 PM

To: 'assignments@lkkauto.com' < assignments@lkkauto.com' ; MT Claim SG <mt claim@lonpac.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020 Our Ref:

20/20/21/VC05/024036 (Kenny) [External General]

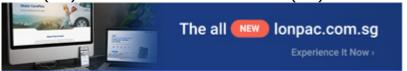
Lonpac External - General

Dear Nivitha/Summer

FYA -TP survey

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Nitha [mailto:nitha@mova.com.sg] Sent: Wednesday, 30 December 2020 2:19 PM To: MT Claim SG < mt claim@lonpac.com >

Cc: jacelyn@mova.com.sg; 'AVRIL HO' avril@mova.com.sg

Subject: TP CLAIMS - SMG9536X AGAINST GBH4674M DOA 21/12/2020

Importance: High

Dear All.

Kindly assist to assign surveyor and revert liability.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314







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