

# SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

DATE: 5 May 2021

LONPAC Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
SINGAPORE 199555

## LETTER OF DEMAND

Claim No.: 20/20/21/VC05/024052  
Your Insured: GBC 1043E  
Date of Accident: 24-Dec-20

Location: 128 Paya Lebar Rd

### FINAL REPAIR COSTS

VEHICLE NO. FBK 6249D (Vespa GTS 300)

Cost of Repair for Vehicle No.:	FBK 6249D (lump sum)	\$1,550.00
Loss of Use:	4 days x \$30	\$120.00
LTA Search:		\$7.45
Towing Fees:		\$55.00
Total:		\$1,732.45

SINGAPORE DOLLARS: ONE THOUSAND SEVEN HUNDRED THIRTY-TWO  
AND CENTS FORTY-FIVE ONLY

#### Notes:

1. All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us

SG 98 MOTOR PTE LTD

:LG

## AUTHORIZATION TO ACT

I, Colorise LLP ("the third party claimant")  
of 3024 Ubi Rd 3 #01-11 Singapore 408852 (address),  
owner of FBK 6249D (vehicle no.) hereby authorize  
SG 98 Motor Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or  
loss of use ("claim") for my vehicle no. FBK 6249D that was  
damaged pursuant to the accident which occurred on 24/12/2020 (date) along  
128 Paya Lebar Rd Pump Air Area (location) involving  
vehicle no/s GBC 1043E  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem  
fit and the workshop is further authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 30 day of December (month) 2020 (year)

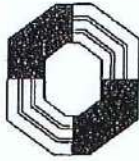


COLORISE LLP  
T08LL0075G

Signed by "the third party Claimant"



Signed by "the workshop"



## LONPAC INSURANCE BHD

CLAIM NO : 20/20/21/VC05/024052  
DATE : 02 JUNE 2021

### DISCHARGE VOUCHER

I/We, COLORISE LLP confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBC1043E the sum of Singapore Dollar One Thousand Seven Hundred Only (\$1,700.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBK6249D and GBC1043E on 24 Dec 2020 along 128 PAYA LEBAR ROAD PUMP AIR REAR.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ N & T ENGINEERING ENTERPRISE (PTE) LTD/ ISHAK BIN SALLEH) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to SG 98 MOTOR PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date



.....  
Name of vehicle owner /Date 11/06/2021

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

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DATE: 5 May 2021

Invoice No: SG98-21-047

LONPAC Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
SINGAPORE 199555

PD - Direct Settlement

Claim No.: 20/20/21/VC05/024052

Your Insured: GBC 1043E

Date of Accident: 24-Dec-20

Location: 128 Paya Lebar Rd

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## FINAL REPAIR COSTS

VEHICLE NO. FBK 6249D (Vespa GTS 300)

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Cost of Repair for Vehicle No.: FBK 6249D (lump sum) \$1,550.00

Total: \$1,550.00

SINGAPORE DOLLARS: ONE THOUSAND FIVE HUNDRED FIFTY ONLY

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### Notes:

1. All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



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SG 98 MOTOR PTE LTD

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# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Dec 2020 / 11:45:36

Receipt Date/Time : 29 Dec 2020 / 11:45:34

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-201229-001529

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC1043E As at 24 Dec 2020/12:41:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBC1043E Enquiry Fee 20201229114126377102	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	496645XXXXXX4766	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**CASH SALES / WORK ORDER**

**GJ HAH RECOVERY SERVICES**

Business Reg No: 53346881K

Handphone No: 9855 8851

No: 5680

Date:

04/01/24

Received from:

Vehicle No:

FBK 62490

Model:

GT300

From:

SGM

To:

Ah Lam

Remarks:

Amount: \$

257.00

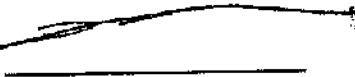
acc'd claim

NOTE: Vehicle is transported at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being transported.

Authorised by:



Received by:



CASH SALES / WORK ORDER

**GJ HAH RECOVERY SERVICES**

Business Reg No. 53346881K

Handphone No : 9855 8851

Date: 24/12/20

No: 5655

Received from: \_\_\_\_\_

Vehicle No: FBV 6249D Model: GT 300

From: Botek To: Sgm

Remarks: \_\_\_\_\_

Amount: \$ 301/- giccd clm

NOTE: Vehicle is transported at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being transported.

Authorised by: [Signature] Received by: [Signature]

Re: [SEEK MANDATE] - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 \*\*\* LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 11/6/2021 3:39 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$1,700.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <llong@lonpac.com>

**Sent:** Friday, 28 May 2021 3:41 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 \*\*\* LKK REF: CC4/LPC20014762/pa3 [External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong

Pls proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.*



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Friday, 28 May 2021 11:22 AM

**To:** ONG LI LI <llong@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [SEEK MANDATE] - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 \*\*\* LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Your ref: **20/20/21/VC05/024052**

Our ref : CC4/LPC20014762/Dpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBC1043E(LONPAC) AND FBK 6249D ON 24/12/2020**

We refer to the above matter.

We have highlighted to your good office on 30/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party parked motorcycle. Liability is not in our driver's favour.

We seek your approval to offer repairer **"SG 98 MOTOR PTE LTD"** at **\$1,732.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,453.00	\$ 1,550.00
2. Loss of Use (4days x \$30.00)	\$ 120.00	\$ 120.00 (4days x \$30.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 55.00	\$ 55.00
<b>Total</b>	<b>\$ 4,635.45</b>	<b><u>\$ 1,732.45</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAUTO)

**Sent:** Tuesday, 11 May 2021 3:08 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 \*\*\* LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Monday, 4 January 2021 9:28 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 \*\*\* LKK REF: CC4/LPC20014762/pa3 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 30 December 2020 6:41 PM  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential] \*\*\* LKK REF: CC4/LPC20014762/pa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 29 December, 2020 5:44 PM  
**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 30/12/2020.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>**Sent:** Tuesday, 29 December 2020 4:18 PM**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>**Subject:** New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential]**Lonpac External - Confidential**

Dear team

Please arrange for a PRS on t/p bike FBK6249D at S9 Motor Trading Pte Ltd.  
Details as attached.

FYI, our insured has yet to report the accident.

Thank you.

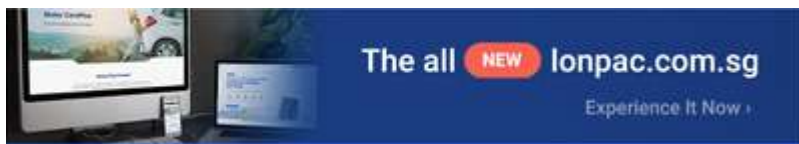
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Sg motor enterprise Giam <[sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)>**Sent:** Tuesday, 29 December 2020 3:36 pm**To:** 'Sg Motor' <[sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>**Subject:** Re: Please arrange PRI for bike FBK 6249D - LPI Ref: 20/20/21/VC05/024052 [External Confidential]

Hi all,

pls arrange LKK to survey the bike.

thank you  
rose

On Tuesday, 29 December 2020, 03:24:18 pm SGT, KENNY LIM CHING GHEE wrote:

## Lonpac External - Confidential

Without Prejudice

Dear Linda

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Sg Motor

**Sent:** Tuesday, 29 December 2020 12:40 pm

**To:** MT\_Claim\_SG

**Cc:** [sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)

**Subject:** Please arrange PRI for bike FBK 6249D

Dear Sir Madam

Please arrange PRI for bike FBK 6249D as per attached.

Thank You

Regards

Linda

### S9 Motor Trading Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

