

RE: [SEEK MANDATE] - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 *** LKK REF: CC4/LPC20014762/pa3 [External Confidential]

ONG LI LI <llong@lonpac.com>

Fri 28/5/2021 3:42 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Hsiao Tong

Pls proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Friday, 28 May 2021 11:22 AM

To: ONG LI LI <llong@lonpac.com>; KENNY LIM CHING GHEE <kennyylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 *** LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Your ref: **20/20/21/VC05/024052**

Our ref : CC4/LPC20014762/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC1043E(LONPAC) AND FBK 6249D ON 24/12/2020

We refer to the above matter.

We have highlighted to your good office on 30/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party parked motorcycle. Liability is not in our driver's favour.

We seek your approval to offer repairer "SG 98 MOTOR PTE LTD" at **\$1,732.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,453.00	\$ 1,550.00
2. Loss of Use (4days x \$30.00)	\$ 120.00	\$ 120.00 (4days x \$30.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 55.00	\$ 55.00
Total	\$ 4,635.45	\$ 1,732.45

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 11 May 2021 3:08 PM

To: ONG LI LI <llong@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI
Ref: 20/20/21/VC05/024052 *** LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 4 January 2021 9:28 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI
Ref: 20/20/21/VC05/024052 *** LKK REF: CC4/LPC20014762/pa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

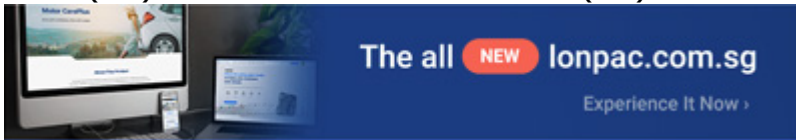
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 30 December 2020 6:41 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential] *** LKK REF: CC4/LPC20014762/pa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 December, 2020 5:44 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 30/12/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 29 December 2020 4:18 PM

To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving GBC1043E(LPI) & FBK 6249D at 128 Paya Lebar Road - LPI Ref: 20/20/21/VC05/024052 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS on t/p bike FBK6249D at S9 Motor Trading Pte Ltd. Details as attached.

FYI, our insured has yet to report the accident.

Thank you.

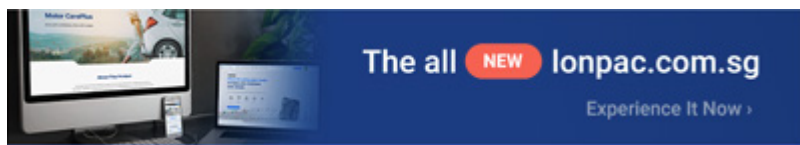
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Sg motor enterprise Giam <sg_motor_enterprise@yahoo.com.sg>

Sent: Tuesday, 29 December 2020 3:36 pm

To: 'Sg Motor' <sgmotor2000@yahoo.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Subject: Re: Please arrange PRI for bike FBK 6249D - LPI Ref: 20/20/21/VC05/024052 [External Confidential]

Hi all,

pls arrange LKK to survey the bike.

thank you
rose

On Tuesday, 29 December 2020, 03:24:18 pm SGT, KENNY LIM CHING GHEE wrote:

Lonpac External - Confidential

Without Prejudice

Dear Linda

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey--Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

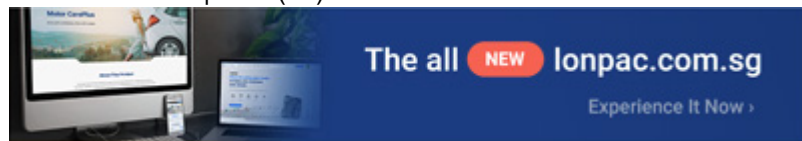
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Sg Motor

Sent: Tuesday, 29 December 2020 12:40 pm

To: MT_Claim_SG

Cc: sg_motor_enterprise@yahoo.com.sg

Subject: Please arrange PRI for bike FBK 6249D

Dear Sir Madam

Please arrange PRI for bike FBK 6249D as per attached.

Thank You

Regards

Linda

S9 Motor Trading Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

This email has been checked for viruses by AVG antivirus software.

www.avg.com

