

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 27 May 2021 1:42 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: New Assignment (PRS) - Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 - Oref: 20/20/21/VC05/024047 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Kindly proceed as proposed.

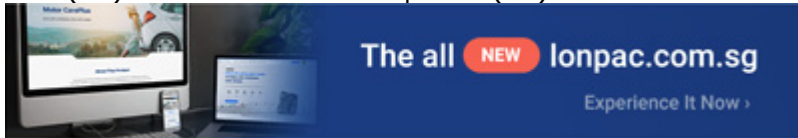
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

**Sent:** Thursday, 27 May 2021 11:57 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** New Assignment (PRS) - Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 - Oref: 20/20/21/VC05/024047 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked third party.

Summary to offer to repairer **HITACHI CAPITAL (S) PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
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<b>Cost of Repair (w/gst)</b>	\$ 21,373.38	\$ 7,543.50
<b>Loss of Rental (w/gst) (6 days x\$85.00)</b>	\$ 545.70	\$ 545.70
<b>GIA</b>	\$ 2.00	\$ 2.00
<b>Towing (w/gst)</b>	\$ 64.20	\$ 64.20
<b>Proposed Total</b>	<b>\$ 21,985.28</b>	<b>\$ 8,155.40</b>

Breakdown of days is as follows:

Recommended days	6 Days
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For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 10 January 2021 6:24 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) – Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 – Oref: 20/20/21/VC05/024047 [External Confidential]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 4 January 2021 3:25 PM  
**To:** 'GERALD POH WEE BIN'; assignments  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: New Assignment (PRS) – Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 – Oref: 20/20/21/VC05/024047 [External Confidential]

Dear Gerald,

Received with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 4 January 2021 2:57 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: New Assignment (PRS) – Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 – Oref: 20/20/21/VC05/024047 [External Confidential]

**Lonpac External - Confidential**

Dear Nivitha,

Attached copy of insured's report for the attention of the case handler.

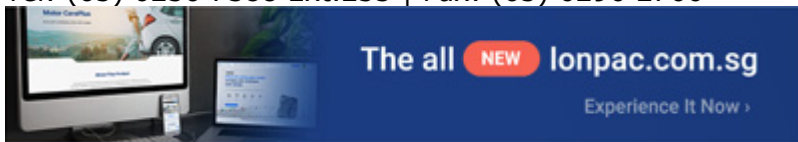
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** KENNY LIM CHING GHEE  
**Sent:** Tuesday, 29 December 2020 3:38 pm  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** New Assignment (PRS) – Accident involving XE4220U(LPI) & SLF6251D at 620 Yishun Ring Road on 24/12/2020 – Oref: 20/20/21/VC05/024047 [External Confidential]

## Lonpac External - Confidential

Dear team

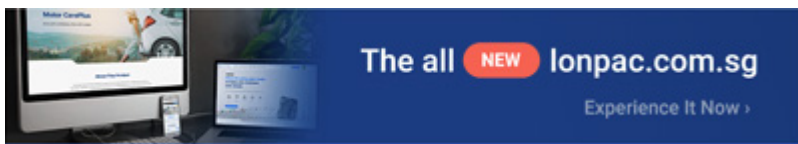
Please arrange for a PRS on t/p vehicle SLF6251D at:-

Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
Contact Person: Vonn Siow  
DID: 6833 6274 Mobile: 96435107

Kindly assess and proceed with direct settlement as liability is against our Insured.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Vonn, LM Siow  
**Sent:** Tuesday, 29 December 2020 3:11 pm  
**To:** MT\_Claim\_SG  
**Cc:** Jamilah, Binte MohdKassim ; JiongHow, Ng  
**Subject:** SLF6251D / XE4220U DOA: 24/12/2020 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle is IN workshop.

Kindly arrange survey and advise on the liability.

Thank you.

Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: [vonnlm.siew@hcspl.com.sg](mailto:vonnlm.siew@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)



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[www.avg.com](http://www.avg.com)