### LETTER OF DEMAND

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 Chartis Building Singapore 079120

Attention

: Motor Claims Dept.

Reference No

: SPOR20CE0004

Case No

: SMK9428D/GA467186/1

Date

: 01/02/2021

Dear Sir/Mdm,

**RE: INSURANCE CLAIM FOR SMK9428D** 

With reference to the above-mentioned;

Vehicle No : SMK9428D

Claimant

: Euro Automobile Pte Ltd/ SMK9428D

Please find the related cost of repair (COR) documents as per attached.

ITEM	NETT PRICE
PARTS:	\$2,894.00 +7% gs
LABOR:	\$1,980.00 +7% gs
SPECIAL NETT:	
Courtesy car (\$170.00 x 3 days)	\$510.00
Paint Protection Film	\$1,330.00
Total:	\$7,025.18

Based on the attached invoice and documents, we would appreciate the expedition of the payment as soon as possible.

If you require further clarifications, please reach out to me at +65 94234603

Regards.

Prem James

Deputy Manager Technical & Training

Euro Automobile Pte Ltd

Date: 01/02/2021



# **EuroAutomobile Pte Ltd**

# **AUTHORISATION TO ACT**

Marhen Soon Wee Keat of					
authorize Euroautomobile Pte Ltd (EAPL), (The Workshop) to act for me/out with respect					
to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle					
number <u>SMK94280</u> that was damaged pursuant to the accident occurred on					
12/12/2020 at 16:17 involving					
vehicle number <u>SK3 77341</u> .					
I/We further authorize the Workshop to settle my/our above-mentioned claim in a manner					
that they deem fit and The Workshop is further authorized to receive payment further to					
settlement of my/our claim with payment cheque being made in favor of Euroautomobile					
Pte Ltd.					
The settlement <b>The Workshop</b> may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.					
Pursuant to Personal Data Protection Act 2012, I/We hereby agree that <b>The Workshop</b> may disclose or share my/our personal data to any authorized service providers whom <b>The Workshop</b> would necessarily need to cooperate, interact or work in one way or another in serving me/us or meeting my/our requests.					
If I/We are not able to recover the full amount of the repair cost from the 3 <sup>rd</sup> Party Insurance Company, in 6 (six) months' time from the Invoice Date, Euroautomobile Pte Ltd, (EAPL) shall bill to you/your Company for the balance/full amount of the repair cost. EAPL will close the case without prior notice if EAPL are unable to recover within 2 years.					
I/We understood the explanation done by EAPL.					
Dated this day of (month) (year)					
19					

(signed by Claimant)
(with Co's stamp for vehicle under Co's name)

Signed by Euroautomobile Pte. Ltd.

EuroAutomobile Pte Ltd (200201004E)

24, Leng Kee Road #01-03 Singapore 159096 Tel: (65) 6567 5252

Fax: (65) 6566 5252

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>EUROAUTOMOBILE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$5,215.18</u> (Repair Cost), <u>S\$449.40</u> (Loss of <del>Use</del>/Rental), <u>S\$1,321.45</u> (Disbursement) for vehicle no. <u>SMK 9428D</u> that was damaged pursuant to the accident which occurred on <u>12/12/2020</u> (date) along <u>ENTRANCE TO ADELPHI (SUPREME COURT LANE)</u> (location) involving vehicle no/s <u>SKJ 7734L</u>. This is pursuant to the inspection conducted on <u>04/01/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>MATHEW SOON WEE KEAT</u> ("the third party claimant") of vehicle no. <u>SMK 9428D</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMK 9428D</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of August (month) 20 31 (year)

Xgq

Signed by appointed surveyor

Signed by "the workshop" (with chop)



# **EUROAUTOMOBILE PTE LTD**

24 Leng Kee Road #01-03, Singapore 159096

Main Line: (65) 6566 2200 Service: (65) 6567 5252 Fax: (65) 6566 5252

REG. NO.: M90368995L



# TAX INVOICE

GST Reg No.: M90368995L

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16

Chartis Building Singapore 079120

Acct No.: 12011301

Deliver To: Mathew Soon Wee Keat

50 West Coast Road

#02-53

Singapore 127363

Mobile: 98269616

Invoice No.:

127478

Invoice Date:

1/2/2021

Repair Order No.: Regn No.:

97467

Date in:

SMK9428D 15/1/2021

Odometer:

Make/Model:

Alfa Romeo Stelvio

**Delivery Date:** 

29/4/2019

Vehicle ID No.:

ZARPAHGN3K7C53599

Advisor: Technician

James Prem

Page:

1 of 1

### ACCIDENT REPAIR- THIRD PARTY

INSURED: MATHEW SOON WEE KEAT MODEL: ALFA STELVIO SUPER 2.0L 200HP

CHASSIS: ZARPAHKVGN3K7C53599

MOTOR POLICY: GA 467186/1 VEHICLE REG: SMK9428D

D.O.A. 12/12/2020

#### PARTS:

1. FRONT BUMPER PANEL	\$2,490.00
2. FRONT BUMPER CLIP SET	\$404.00

#### LABOUR:

1. REMOVE & REFIT FRONT BUMPER	\$750.00
2. SPRAY PAINT FRONT BUMPER	\$750.00
3. DIAGNOSTIC CHECK AND CALIBRATE FRONT COLLISION SENSOR.	\$480.00

EuroAutomobile Pte Lt Signature

Sub Total for All:

\$4,874.00

Rounding:

\$0.00

GST:

\$341.18

Total:

\$5,215.18

Terms:

Any objections to the validity of the charges must be made within seven (7) days from the date of this Invoice otherwise it is assumed this Bill is accepted as correct. GOODS SOLD ARE NOT RETURNABLE OR REFUNDABLE

# **EUROAUTOMOBILE PTE LTD**

24 Leng Kee Road #01-03, Singapore 159096

Main Line: (65) 6566 2200 Service: (65) 6567 5252 Fax: (65) 6566 5252

REG. NO.: M90368995L



# TAX INVOICE

GST Reg No.: M90368995L

Cash Workshop Sales 24 LENG KEE ROAD SINGAPORE 159096 Acct No.: 13030101

Mathew Soon Wee Keat

50 West Coast Road

#02-53

Deliver To:

Singapore 127363 Mobile: 98269616

Invoice No.:

Invoice Date:

Repair Order No.: Regn No.:

Date in:

Odometer:

Make/Model:

Delivery Date:

Vehicle ID No.: Advisor:

Technician

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1/2/2021

97467

SMK9428D 15/1/2021

Alfa Romeo Stelvio

29/4/2019

ZARPAHGN3K7C53599

James Prem

1 of 1

### REPLACEMENT CAR / RENTAL CAR

1. CAR RENTAL CHARGES FOR 3 DAYS FROM 12/01/2021 TO 14/01/2021 - MR MATHEW SOON WEE KEAT.

\$510.00

Euro Automobile Signature

Sub Total for All:

\$510.00

Rounding:

\$0.00

GST:

\$35.70

Date

Total:

\$545.70

Any objections to the validity of the charges must be made within seven (7) days from the date of this Invoice otherwise it is assumed this Bill is accepted as correct. GOODS SOLD ARE NOT RETURNABLE OR REFUNDABLE



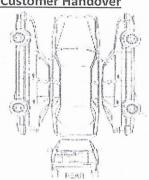
# EuroAutomobile Pte Ltd

# **COURTESY VEHICLE - TAKEOVER AND HANDOVER FORM**

	VEHICLE REGISTRATION NUMBER	MODEL / VARIANT	MILEAGE (KM)	PETROL LEVEL	DATE	TIME	SIGNATURE
CUSTOMER TAKEOVER	SLF4142Z	Volkswagon Passat B.8 2-0	117184	Full	12/1/2021	1000	X
CUSTOMER HANDOVER	SLF41422	VW lasset BS. J.J	1122806	3/4	14/1/02 1751	(	hist

<u>Customer Takeover</u>

Customer Handover



## **TERMS AND CONDITIONS:**

- 1. I, NAME: Mathew Soon Wee Keat, NRIC / PASSPORT NO.: \_\_\_\_\_\_ X X 981Z undertake an insurance excess of S\$ 3,500.60 and S\$\_\_\_\_\_ for unauthorised drivers.
- 2. I confirm taking the Courtesy Vehicle on loan to me and will be responsible for all Traffic Offences and any accident(s) that may occur while the Courtesy Vehicle is with me.
- 3. I understand that the Loan Vehicle is for use in <u>Singapore</u> only, unless consented in writing by EuroAutomobile.
- 4. I have read and agree to the terms and conditions. I will take and return the Courtesy Vehicle in good order.

Customer Signature: X

Date: 1212031

Contact No.: 98269616

AUTHORISATION

Company Personnel Signature: Company Personnel Name: Prim James

EuroAutomobile Pte Ltd (200201004E)

24, Leng Kee Road #01-03 Singapore 159096 Tel: (65) 6567 5252 Fax: (65) 6566 5252 From: Solar Gard general@solargard.com.sg

Subject: Receipt for order #1134

Date: 17 April 2019 at 11:55 AM

To: mathew.soon@gmail.com



Solar Gard ORDER #1134

# Thank you for your purchase!

Visit our store

# Order summary

Clearshield Pro Hydro Paint Protection Film for Full Car Installation × 1

\$5,500.00

Discount ALFA ROMEO STELVIO-\$1,650.00

Subtotal \$3,850.00

Shipping \$0.00

Total \$3,850.00 SGD

You saved \$1,650.00

External-credit \$350.00

# **EUROAUTOMOBILE PTE LTD**

24 Leng Kee Road #01-03, Singapore 159096

Main Line: (65) 6566 2200 Service: (65) 6567 5252 Fax: (65) 6566 5252 REG. NO.: M90368995L



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Make/Model:

Delivery Date:

Vehicle ID No.: Advisor:

Technician

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1/2/2021

97467 SMK9428D

15/1/2021

Alfa Romeo Stelvio

29/4/2019

ZARPAHGN3K7C53599

James Prem

1 of 1

# PAINT PROTECTION FILM

1. APPLICATION OF PAINT PROTECTION FILM FOR ONE FRONT BUMPER ALFA STELVIO. NOTE: \$1,300.00 LESS 5% FOR INSURANCE FINALIZATION.

\$1,235.00

EuroAutomobile Pte Ltd

Sub Total for All:

\$1,235.00

Rounding:

\$0.00

GST:

\$86.45

Total:

\$1,321.45

Terms:

Any objections to the validity of the charges must be made within seven (7) days from the date of this Invoice otherwise it is assumed this Bill is accepted as correct. GOODS SOLD ARE NOT RETURNABLE OR REFUNDABLE

Date

# Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

**Sent:** Monday, 24 May 2021 2:10 PM **To:** stefanv@singnet.com.sg

Subject: ACCIDENT INVOLVING SKJ 7734L AND SMK 9428D ON 12/12/2020

Our Ref: CC4/AIG20014750/Gea3

24 MAY 2021

### VAZ STEFAN CLAUDE

Dear Sir/Madam,

### ACCIDENT INVOLVING SKJ 7734L AND SMK 9428D ON 12/12/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Merimen e-Claims 8/12/2021

# **Print Received Message**

This mail is associated with:

\*SMK9428D (0309540888SG) [SKJ7734L] ΤP MATTHEW SOON WEE KEAT Dec 12 2020 4:00PM [Vaz Stefan Claude] EuroAutomobile Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 10/08/2021 16:37 PM.

То LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$7050.23) - SMK9428D - Claim Handler: Loh, Chee-Heng

Approved: 7050.23: try LOR from \$140/day. For Paint protection film - Front bumper panel, to settle at best if it is necessary due to the accident.