

Mei Kwan (LKKAuto)

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Tuesday, 29 December, 2020 5:26 PM
To: Admin A; assignments
Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Subramaniam, Divyashni
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMK9428D vs SKJ7734L (OI) on D.O.A.: 12/12/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi LKK,

For your kind attention.
Thank you.

Regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: prem.james@euroautomobile.com.sg <prem.james@euroautomobile.com.sg>
Sent: Tuesday, December 29, 2020 5:16 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ7734L AND SMK9428D ON 12/12/2020

Dear Mr Eric,

As mentioned could you kindly arrange the said surveyor to let us know when he would be coming to survey the vehicle.

I need to inform my customer in advance to bring in his vehicle for inspection.

Thank you

Prem

From: Teo, Ericweihong

Sent: Tue, 29 Dec 2020 09:06:23 +0000

To: prem.james@euroautomobile.com.sg

Cc: kevin.leong@euroautomobile.com.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ7734L AND SMK9428D ON 12/12/2020

Dear Prem,

As confirmed over the phone, we shall proceed as agreed by you with one of the surveyors of your choice, Mohamad Taufikh - LKK Auto Consultants Pte Ltd as the SJE to conduct the survey.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, December 29, 2020 4:31 PM

To: prem.james@euroautomobile.com.sg

Cc: kevin.leong@euroautomobile.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ7734L AND SMK9428D ON 12/12/2020

Dear Prem,

Thank you for your reply.

Kindly be informed that repairer is to choose one of the SJE in our list.

Kindly choose one of the SJE in our list and revert back to us.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: prem.james@euroautomobile.com.sg <prem.james@euroautomobile.com.sg>

Sent: Tuesday, December 29, 2020 1:50 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ7734L AND SMK9428D ON 12/12/2020

Dear Mr Eric,

Below is the selected surveyor to conduct a pre-repair survey.

- a. Mohamad Taufikh - LKK Auto Consultants Pte Ltd
- b. EC Looi - Automobile Inspection Services Pte Ltd

Regards,

Prem James

HP: 94234602

From: Teo, Ericweihong

Sent: Tue, 29 Dec 2020 04:49:13 +0000

To: prem.james@euroautomobile.com.sg

Cc: kevin.leong@euroautomobile.com.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ7734L AND SMK9428D ON 12/12/2020

Without Prejudice

-

Your Reference: SMK9428D

Our Reference : 0309540888SG003

Dear Prem,

Thank you for picking up the call earlier.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Tuesday, December 29, 2020 9:38 AM

To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

Subject: RE: #0309540888SG003#027,027#FW: SF-4289987 OC: 0309540888SG POL 2100339408-07 Insd Vaz Stefan Claude

Hi Mariah & Troy,

Repair estimates received from TP workshop.

Kindly assist to revert to TP workshop on SJE list for PRI process.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

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