Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 5 April, 2021 5:27 PM

To: Jaslin Kok (LKK Auto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: SNM20D205213/C02/SMU6931J/THAMYL / FW: Direct Settlement - Accident

Involving SMU6931J (OI: CTI - TBA) AND SJP8037P (TP: LKK REF -

CC6/CTI20014747/Ara3) on 16/12/2020

Attachments: SMU6931J - oi report.pdf

Categories: HMK

[Confidential]

Dear Jaslin

Insured report attached.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, March 26, 2021 10:02 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

^{**} Note: Please cc to com when you reply to us.

Subject: RE: SNM20D205213/C02/SMU6931J/THAMYL / FW: Direct Settlement - Accident Involving SMU6931J (OI: CTI - TBA) AND SJP8037P (TP: LKK REF - CC6/CTI20014747/Ara3) on 16/12/2020

Dear Pauline

Kindly let us have insured report if insured have reported.

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

Sent: Friday, 29 January 2021 11:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM20D205213/C02/SMU6931J/THAMYL / FW: Direct Settlement - Accident Involving SMU6931J (OI:

CTI - TBA) AND SJP8037P (TP: LKK REF - CC6/CTI20014747/Ara3) on 16/12/2020

Dear Pauline

Kindly let us have insured report if insured have reported.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Sent: Thursday, December 31, 2020 9:44 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: O/R: SNM20D205213/C02/SMU6931J/THAMYL / FW: Direct Settlement - Accident Involving SMU6931J (OI:

CTI - TBA) AND SJP8037P (TP: LKK REF - CC6/CTI20014747/Ara3) on 16/12/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.
Claim no. SNM20D205213/C02/SMU6931J/THAMYL.
Dear Pauline,
Pls revert LKK.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175 . Any inconvenience caused is much regretted
Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 30 December 2020 5:06 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU6931J (OI: CTI - TBA) AND SJP8037P (TP: LKK REF -

CC6/CTI20014747/Ara3) on 16/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s New Hock Teck Motor Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.