

Nivitha (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 30 December 2020 3:53 PM
To: assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

Dear Sirs

Please refer to the name and address of workshop below.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: elton.tan@advlawllc.com <elton.tan@advlawllc.com>
Sent: Wednesday, December 30, 2020 2:20 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Max' <max@advlawllc.com>; fsw88@live.com.sg; jiajun.lee@advlawllc.com
Subject: RE: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Alfred,

We refer to the above matter.

Please send surveyor to our client's workshop.

Venue : KIM HOE & CO PTE LTD
BLK 3015 UBI ROAD 1
#01-262
SINGAPORE 408704

PIC : NAIM OTAI/ MAX OTAI

Contact No : 9010 7743

Best Regards

iv



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Monday, 28 December, 2020 3:54 PM

To: Jy <jiayun.lee@advlawllc.com>; 'Max' <max@advlawllc.com>; fsw88@live.com.sg; elton.tan@advlawllc.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

WITHOUT PREJUDICE

YOUR REF: RM/mc/103275/PD (KH) SMF4513A

OUR REF: SNM20D204998/C02/GBK5928J/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/ LKK Auto Consultants Pte Ltd., please assist to arrange on SMF4513A. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

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Alfred Toh
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Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jy <jiayun.lee@advlawllc.com>

Sent: Monday, December 28, 2020 12:38 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Max' <max@advlawllc.com>; fsw88@live.com.sg; elton.tan@advlawllc.com

Subject: RE: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Alfred,

We refer to the above matter.

We would like to appoint Marcus Chua from LKK.

Best Regards

Jy



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, December 24, 2020 12:02 PM

To: Jy <jiayun.lee@advlawllc.com>; 'Max' <max@advlawllc.com>; fsw88@live.com.sg; elton.tan@advlawllc.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

WITHOUT PREJUDICE

YOUR REF: RM/mc/103275/PD (KH) SMF4513A,
OUR REF: SNM20D204998/C02/GBK5928J/TOHHS

Dear Sirs

We refer to your email of even date pertaining to the above matter.

TAKE NOTICE THAT WE SHALL NOT BE ACCEPTING ANY OF YOUR SURVEYORS AS SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: [claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)**
[alfred.toh@sg.cntaiping.com**](mailto:alfred.toh@sg.cntaiping.com)**

W: [www.sg.cntaiping.com**](http://www.sg.cntaiping.com) | FB: [**www.facebook.com/chinataipingsg/**](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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From: Claims Dept of CTI

Sent: Thursday, December 24, 2020 11:37 AM

To: Jy <jiayun.lee@advlawllc.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Max' <max@advlawllc.com>; fsw88@live.com.sg; elton.tan@advlawllc.com

Subject: O/R: SNM20D204998/C02/GBK5928J/TOHHS / RE: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

Dear Alfred,

Please conduct PRS for SMF4513A.

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jy <jiayun.lee@advlawllc.com>
Sent: Wednesday, 23 December 2020 4:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Max' <max@advlawllc.com>; fsw88@live.com.sg; elton.tan@advlawllc.com
Subject: Our Ref: RM/mc/103275/PD (KH) SMF4513A, Your Ref: GBK5928J (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Sir/ Ms,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURUSANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES.

We act for who has been instructed with motorcar no. **SMF4513A** with instructions to repair the same.

Accident on : 12/12/2020 @ 13:25 HRS, ALONG CTE SLE BEFORE ANG MO KIO AVE 1 EXIT

Please be informed that the said vehicle can be inspected at:-

Venue : KIM HOE & CO PTE LTD
BLK 3015 UBI ROAD 1
#01-262
SINGAPORE 408704

PIC : NAIM OTAI/ MAX OTAI

Contact No : 9010 7743

Best Regards

Jy



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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