

## Jasper Chua (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** June 25, 2021 3:56 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

## Lonpac External - Confidential

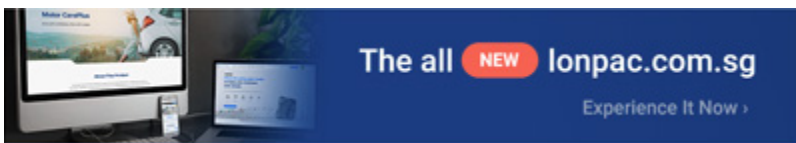
Dear Jasper

Please proceed as recommended. The benchmark for LOU for lorry is between \$90-\$180. Hence please start low for your offer on LOU.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Friday, 25 June 2021 2:00 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]FW: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

## Gentle Reminder

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Jasper Chua (LKK Auto)

**Sent:** May 27, 2021 11:16 AM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **VENDA ENGINEERING & TRADING PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,754.80	\$ 1,123.50
Loss of Use (5 days x\$200)	\$ 1,000.00	\$ 1,000.00
GIA Search	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 2,756.80</b>	<b>\$ 2,125.50</b>

**Breakdown of days is as follows:**

Recommended repair days	3
Weekends / Downtime / Public Holiday	2
<b>CLAIM DAYS</b>	<b>5</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 22 March 2021 10:04 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report for your action.

Thank you.

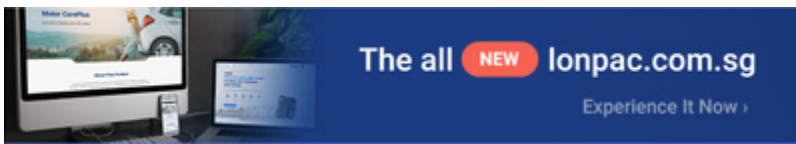
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** KENNY LIM CHING GHEE

**Sent:** Monday, 8 March 2021 4:41 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Insd has yet to report and we are writing to their agent for assistance.

Will update you shortly.

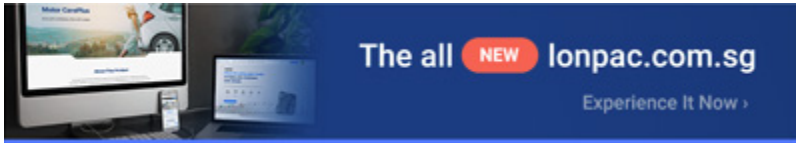
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 8 March 2021 4:16 pm

**To:** KENNY LIM CHING GHEE

**Cc:** MT\_Claim\_SG ; Admin A ; Jasper Chua (LKK Auto)

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 16 February, 2021 3:05 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

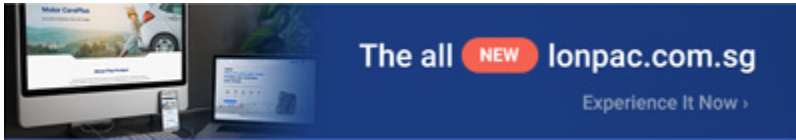
Insured has not reported the accident to date. We have sent a chaser and will update you once they have done so.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 16 February 2021 2:21 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Thursday, 11 February, 2021 8:51 AM  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 20 January 2021 1:37 PM

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 7 January, 2021 9:04 AM

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 4 January, 2021 7:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 \*\*\* LKK REF: CC4/LPC20014740/R1ba3 [External Confidential]

### **Lonpac External - Confidential**

Dear Mei Kwan

FYI, our Insured has yet to make a report to date and we have informed them to do so.

Our claim reference is 20/20/21/VC00/024049

Thank you.

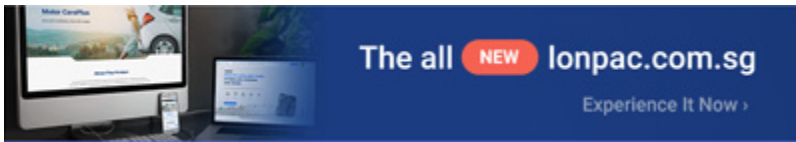
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 30 December 2020 4:38 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 [External Confidential] \*\*\* LKK REF: CC4/LPC20014740/R1ba3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 29 December, 2020 11:05 AM

**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 29 December 2020 10:10 AM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** New Assignment (PRS) - Accident Involving YN8286U(LPI) & YP5081C on 16/12/2020 - Ref: 20/20/21/VC00/024049 [External Confidential]

## Lonpac External - Confidential

Dear team

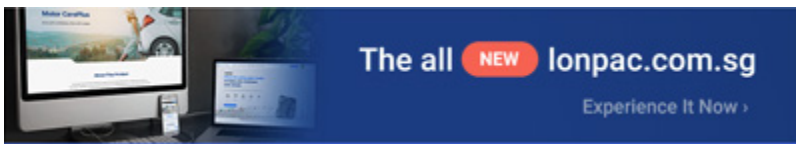
Please arrange for a PRS on YP5081C at Venda Engineering & Trading PL.

No 8 Tuas Ave 18  
Singapore 638892  
Contact Person: Soon Tat 8333 2077

Fyi, our Insured has yet to report the accident todate.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Venda Claims Dept <[claims@vendaengrg.com.sg](mailto:claims@vendaengrg.com.sg)>  
**Sent:** Monday, 28 December 2020 6:30 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: Accident Involving YP5081C with YN8286U on 16/12/2020 - Ref: 20/20/21/VC00/024049  
[External Confidential]

Hi Kenny,

We selected LKK - Mohd Rasul.  
Thank you.

*Pei Jin*

Venda Engineering & Trading Pte Ltd  
No 8 Tuas Avenue 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel : 8126 8587

On Mon, Dec 28, 2020 at 6:01 PM KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)> wrote:

**Lonpac External - Confidential**

Without Prejudice

Dear Pei Jin

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

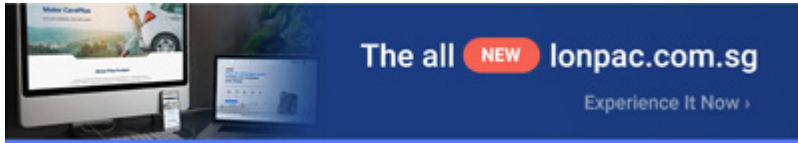
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Venda Claims Dept <[claims@vendaengrg.com.sg](mailto:claims@vendaengrg.com.sg)>  
**Sent:** Monday, 28 December 2020 3:42 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Accident Involving YP5081C with YN8286U on 16/12/2020

Dear Officer In charge,

We are repairing the motor vehicle YP5081C. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) working days upon receiving this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly inform the vehicle already in our premises located at No. 8 Tuas Avenue 18, Singapore 638892.

Please call Soon Tat 8333 2077 for vehicle survey.

*Pei Jin*

Venda Engineering & Trading Pte Ltd  
No 8 Tuas Avenue 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel : 8126 8587



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)