

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 30 December 2020 2:12 PM
To: Susan Low; Admin-D (LKKAuto (admin-d@lkkauto.com)); 'Admin A'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Zheng Hanyang; Phoebe Xie
Subject: RE: Claims ref no. CDMCG20002012 Request for 3rd party claims survey GBJ5387A Claims against GX1833Y

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Susan Low <liusbro@ymail.com>
Sent: Wednesday, 30 December 2020 1:01 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Subject: Fw: Claims ref no. CDMCG20002012 Request for 3rd party claims survey GBJ5387A Claims against GX1833Y

We refer to your email.

We had chosen "LKK" to conduct a pre-repair survey of the damage to our client's vehicle

Kindly advise and revert urgently due to tomorrow is New Year Eve and followed by 2021 Happy New Year Holiday.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 30 December 2020, 12:52:14 pm SGT
Subject: Re: Claims ref no. CDMCG20002012 Request for 3rd party claims survey GBJ5387A Claims against GX1833Y

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Wednesday, 30 December 2020, 11:43:34 am SGT, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Susan,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: Susan Low <liusbro@ymail.com>

Sent: Wednesday, 30 December 2020 10:20 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Request for 3rd party claims survey GBJ5387A Claims against GX1833Y

Accident on 26/12/2020 Along Choa Chu Kang Avenue 7

Involving GBJ5387A and GX1833Y

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

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