

## Nivitha (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 30 December 2020 10:42 AM  
**To:** SUR; assignments; Richmond Ho  
**Cc:** Claims Dept of CTI; Admin-D (LKKAuto)  
**Subject:** RE: OD Claim For SMG1668B. Oref : SNM20D205180/C01

[Confidential]

Dear Richmond

Thanks for the email.

OD excess : \$12,000.00

Dear LKK

Please conduct OD survey  
Assigned in merimen

Thanks.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

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DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Richmond Ho <richmond.ho@wearnes.com>  
**Sent:** Tuesday, December 29, 2020 11:11 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** OD Claim For SMG1668B

**Importance:** High

Hi

Please see attached and arrange for survey, vehicle is with us.

**Richmond Ho**

**Senior Service Consultant**

**Body & Paint – Insurance Claim**



**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935

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