

## Shiau Chan (LKKAUTO)


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**From:** Grace Quah <grace\_quah@sg.msig-asia.com>  
**Sent:** Tuesday, 5 January 2021 1:36 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR; KKLau; Accounts (LKKAUTO); Elaine Ngu; Motor Survey  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - FASTECH AUTO PTE LTD, DOA: 29/12/2020, SLU8425C (TP VEHICLE), GBF5093T (GBL)

Hi Shiau Chan,

The Claim number for this case is 632720 and ready in the merimen.

Thank you.

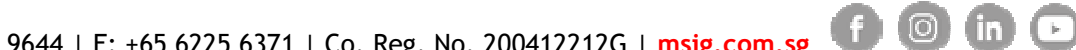
 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://msig.com.sg).

Have a great week ahead!

**Grace Quah**  
Admin Officer, Claims Services, Motor  
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**From:** Winnie Chua <pingping\_chua@sg.msig-asia.com>  
**Sent:** Thursday, 31 December 2020 12:47 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Grace Quah <grace\_quah@sg.msig-asia.com>  
**Cc:** SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>; Elaine Ngu <elaine\_ngu@sg.msig-asia.com>  
**Subject:** FW: DIRECT SURVEY INSPECTION ON WORKSHOP - FASTECH AUTO PTE LTD, DOA: 29/12/2020, SLU8425C (TP VEHICLE), GBF5093T (GBL)

Dear Shiau Chan,

Our insured has not report yet. Folder will be delay as Grace is on leave on next Monday and will be back on Tue, 05/01/21.

Thank you

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://msig.com.sg).

Best Regards

**Winnie Chua**

Senior Admin Officer, Claims Services (In-House Survey)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Thursday, 31 December 2020 11:27 AM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>

**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - FASTECH AUTO PTE LTD, DOA: 29/12/2020, SLU 8425C (TP VEHICLE), GBF 5093T (OI VEHICLE)

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Sir/Madam,

Please be informed that we had inspected the vehicle SLU 8425C at M/s: FASTECH AUTO PTE LTD, 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883 on 30/12/2020.

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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