

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2012-192

Your Ref : SMM886M

Date : 12.January 2021

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7521L AND SMM886M ON 28/12/20 12:25 PM ALONG BEDOK NORTH AVE 3**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,436.13
2.	Loss of Rental for <u>4</u> days @ \$ <u>113.40</u> per day	\$	453.60
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,097.22

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

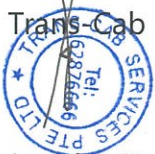
Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7521L and SMM886M along BEDOK NORTH AVE 3 on 28/12/20 12:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of January 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00184572000

Claim No : SNM20D205194

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$ 1,933.78

SINGAPORE DOLLARS ONE THOUSAND NINE HUNDRED THIRTY THREE  
AND CENTS SEVENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 7521L

Insured Vehicle No. : SMM 886M

Date of Loss : 28/12/2020

Place of Accident : BEDOK NORTH AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MALCOLM HON CHONG YEW

Driver Name : MALCOLM HON CHONG YEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,436.13
(3) Loss of Use/Rental/Earning	S\$	490.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	1,933.78
	=====	

Claimant Name : TRANS-CAB SERVICES



NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

y

Date : \_\_\_\_\_

06 JUL 2021

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2012-226 <b>DATE</b> : 31. December 2020 <b>REFERENCE NO</b> : AAD2012-192 <b>TERMS</b> : <b>DUE DATE</b> : 31. December 2020 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2101-043:			
1.	6050101	REPAIR-SHB7521L; DOA 28.12.20(PART-BY-PART-21)	1	1,436.13	1,436.13

**Total SGD Excl. GST :** 1,342.18  
**7% GST :** 93.95  
**Total SGD Incl. GST :** 1,436.13

\*\*\*\* ONE THOUSAND FOUR HUNDRED THIRTY SIX AND THIRTEEN SGD ONLY  
\*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 January, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 28/12/20 12:25 PM at BEDOK NORTH AVE 3

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7521L. The taxi was hired to LOW SHIOK TONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.40 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

28-12-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2012-192	<b>Accident Date</b> 28-12-2020
12/28/2020 16:30	12/31/2020 10:00	SHB7521L

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Dec 2020 / 17:48:48

Receipt Date/Time : 28 Dec 2020 / 17:48:48

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201228-004266

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBA9526L As at 27 Dec 2020/13:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBA9526L Enquiry Fee 20201228174753386395	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
Result of Insurance Enquiry - SKB718Y As at 27 Dec 2020/07:30:00 Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - SKB718Y Enquiry Fee 20201228174753431460	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
Result of Insurance Enquiry - SMM886M As at 28 Dec 2020/12:25:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SMM886M Enquiry Fee 20201228174753489294	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
Result of Insurance Enquiry - SKW8449K As at 28 Dec 2020/13:15:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
4	Insurance Enquiry - SKW8449K Enquiry Fee 20201228174753598254	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	28.00	1.96	29.96
	<b>Rounding Difference</b>			0.01
	<b>Total Amount Payable</b>			29.95
Paid By				
	554827XXXXX5467	eNETS Credit Card		29.95
	<b>Total</b>			29.95
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			29.95
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SMM 886M & SHB 7521L ALONG/AT BEDOK NORTH AVE 3 ON 28/12/2020**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 3/15/2021 11:22 AM

To: hon.malcolm@gmail.com <hon.malcolm@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI20014728/Kra3

**MALCOLM HON CHONG YEW – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 886M & SHB 7521L ALONG/AT BEDOK NORTH AVE 3 ON 28/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 7521L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - SNM20D205194/C02/tkl) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Thu 6/24/2021 11:58 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$1,933.78(all-in).

Please keep us posted for us to act accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Friday, June 4, 2021 2:45 PM

**To:** Angie Foo <angie.foo@sg.cntaiping.com>

**Subject:** FW: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

Lod.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, 4 June 2021 1:32 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SHB 7521L (TP) & SMM 886M (OI) ON 28/12/2020**

We refer to the above matter.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$1,933.78 (all-in)**.

Amount Claimed		Amount Revised
Cost of Repair	\$ 7,944.95	\$ 1,436.13 (\$1,342.18 +7%GST)
Loss of Rental (\$113.40 X 4 days)	\$ 453.60	\$ 340.20 (\$113.40 X 3 days)
Loss of Income (\$50.00 X 4 days)	\$ 200.00	\$ 150.00 (\$50.00 X 3 days)
LTA Search	\$ 7.49	\$ 7.45
<b>TOTAL</b>	<b>\$ 8,606.04</b>	<b>\$ 1,933.78</b>

Surveyor recommended 2 days for repair + 1 PRS = 3 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, 15 March 2021 11:09 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

[Confidential]

**Without Prejudice**

Dear Jaslin,

Attached video footage as requested.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Friday, March 12, 2021 5:30 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

Dear Kah Leong

Kindly advise if OI's video footage is available.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, 4 January 2021 12:00 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured' s accident report for claims settlement and your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

**NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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DID: (65) 6389 6193 | F: (65) 6222 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, January 4, 2021 11:29 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D205194/C02/SMM886M/TANKL / FW: Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D205194/C02/SMM886M/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, 3 January 2021 1:37 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMM886M (OI : CTI - TBA) and SHB7521L (TP : LKK REF - CC3/CTI20014728/Kra3) on 28/12/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 7521L at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*