

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 25 February 2021 12:32 PM
To: Tan, Bennie-WZ
Cc: SUR
Subject: RE: AIG REF: 6399049750SG-003 || TP veh: SMU2475K (DOA: 25/12/2020) - Survey queries

Dear Bennie,

According to our surveyor, TP workshop did not inform him about ceramic coating at the time of his inspection.

The ceramic coating quotation of \$250.00 is reasonable.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 25 February 2021 12:56 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: AIG REF: 6399049750SG-003 || TP veh: SMU2475K (DOA: 25/12/2020) - Survey queries

Hi All

I am following up on our email dated 23/02/2021.

May I have your urgent reply.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, February 23, 2021 2:26 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Cc: SUR <sur@lkkauto.com>

Subject: [EXTERNAL] FW: AIG REF: 6399049750SG-003 || TP veh: SMU2475K (DOA: 25/12/2020) - Survey queries
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Thank you for the email.

We will check and revert to you.

Dear Sun Pin,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Tuesday, 23 February 2021 1:12 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: AIG REF: 6399049750SG-003 || TP veh: SMU2475K (DOA: 25/12/2020) - Survey queries

Importance: High

Hi Shiau Chan

Reference to the above SJE survey conducted by your good office.

TP has submitted claim on ceramic coating to their vehicle.

Seeking your surveyor's confirmation if this is present on TP damaged vehicle at time of survey as well as if the quoted amount is reasonable.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
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78 Shenton Way, Level 10

Singapore 079120

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