

## Olivia Lau (LKKAuto)

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**From:** Xin Yun Auto <xinyunauto1@gmail.com>  
**Sent:** Thursday, 20 May 2021 2:54 PM  
**To:** Simon Ho (LKKAuto); Sun Pin (LKK Auto)  
**Subject:** Fwd: OUR REF: BK.BK.20202.21.P, Acc Inv: SMU 2475 K & SMV 4879 K ON 25 December 2020  
**Attachments:** Email with SJE.JPG  
**Categories:** Green Category

Dear Simon and Sun Pin

Good day to you, i seek your help on this matter SMU2475K. This is direct-marking case, our repair fees is only \$2300. Coating your case handler said we never inform the surveyor, thus insurance's company won't pay. I got submit receipt you.

And further more, insurance company cut further on the replacement car, plus don't pay for PRI waiting of 02days.

Lawyer told me, we may need to issue summons, if we can't accept, this is only 2300 repair, how can we accept further cutting on rental and coating?

Could you please assist this matter? I felt not worthy, if proceed summons, insurance company they need pay more legal fees, no point we go direct-marking.

Hope to hear from you soonest, thank you and best regards

Yi Xin

*Xin Yun Auto*

*Tel/Fax:6634 0858*

*Mobile: 9839 1555*

*Email:xinyunauto1@gmail.com*

----- Forwarded message -----

From: **bonnie kwok** <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

Date: Thu, May 20, 2021 at 11:10 AM

Subject: OUR REF: BK.BK.20202.21.P, Acc Inv: SMU 2475 K & SMV 4879 K ON 25 December 2020

To: Xin Yun Auto <[xinyunauto1@gmail.com](mailto:xinyunauto1@gmail.com)>

Dear Yi Xin,

Forward AIG's offer for your attention and instructions.

Regards,

June

----- Forwarded message -----

From: Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

Date: Tue, 18 May 2021 at 12:04

Subject: RE: AIG REF: 6399049750SG-003 || YOUR REF: BK.BK.20202.21.P

To: bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear June

Acknowledge receipt of your submitted rental agreement on even date.

Attached email w/SJE firm, your client's repairer did not inform SJE surveyor on ceramic coating was done on your client's vehicle at pre-accident state.

Our revised offer:

Repair Cost (Agreed)

\$

2,300.00

Rental

In view of submitted rental agreement

\$

535.00

Towing (Agreed)

\$

60.00

GIA/LTA (Agreed)

\$

36.45

Cost & Disb (Agreed)

\$

400.00

Total

\$

3,331.45

\*\*\* Above offer subject to the submission of Warrant to Act & acceptance of the offer is subject to the claimant agreeing to sign AIG's standard form DV

Kindly hold hands and confirm acceptance to offer.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

Sent: Tuesday, 18 May 2021 10:36 am

To: Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

Subject: [EXTERNAL] Re: AIG REF: 6399049750SG-003 || YOUR REF: BK.BK.20202.21.P

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