

Our Ref : SLH2524H / TP#1237
Your Ref : SDA1318A / CC6/AIG20014718/Kga3

WITHOUT PREJUDICE

Date : 08 January 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLH2524H & SDA1318A ON 27/12/2020
ALONG BUKIT MERAH CENTER**

We refer to the above captioned.

We are claiming the below followings:

| | |
|---------------------------------|----------------------------------|
| - Cost of Repair (incl. of GST) | S\$ 1,444.50 |
| - Loss of Use (Private Hire) | S\$ 240.00 (S\$120.00 x 02 Days) |
| - LTA / GIA Search | S\$ 2.00 |
| Grand Total | S\$ 1,686.50 |

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email lily.loi@ow.sg & kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Optima Werkz Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$722.25 (Repair Cost), S\$60.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLH 2524H that was damaged pursuant to the accident which occurred on 27/12/2020 (date) along BUKIT MERAH CENTER (location) involving vehicle no/s SDA 1318A.

This is pursuant to the inspection conducted on 29/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Optima Werkz Pte Ltd ("the third party claimant") of vehicle no. SLH 2524H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH 2524H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of SEPTEMBER (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel: (+65) 6482 0810 Fax: (+65) 6482 1101
Co Reg & GST No: 2012412345W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322100041
INVOICE DATE : 08/01/2021
REF : TP#1237
VEH NO. : SLH2524H
MAKE : TOYOTA
MODEL : AQUA HYBRID 1.5S
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

| # | DESCRIPTION | QTY | UOM | U/P SGD | AMT SGD |
|---|---|-----|-----|------------|------------|
| 1 | LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR | 1 | AMT | 1,350.00 | 1,350.00 |

Remarks: DOA: 27/12/2020 @ 1500 HRS
CLAIMANT: OPTIMA WERKZ PTE LTD / CHEONG ZHI WEI
TP VEHICLE: SDA1318A

Singapore Dollars: One Thousand Four Hundred Forty-Four And Cent Fifty Only

Name: _____

Signature: _____

| | | |
|-------------|-----|----------|
| SUB TOTAL | SGD | 1,350.00 |
| GST 7.00% | SGD | 94.50 |
| TOTAL | SGD | 1,444.50 |
| Outstanding | SGD | 1,444.50 |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd



AUTHORISED SIGNATURE(S)


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SDA1318A

Date of Accident

27/12/2020 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **28/08/2020 - 27/08/2021**Requested By **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date **28/12/2020 11:40****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 6 January 2021 12:14 PM
To: speve@aia.com.sg
Subject: <STANDARD LETTER> OUR REF: CC6/AIG20014718/Kga3 *** ACCIDENT INVOLVING SDA 1318A & SLH 2524H ON 27/12/2020 ***

Our Ref: CC6/AIG20014718/Kga3

06 JANUARY 2021

LAU MEOW LEE EVE
DRIVER: TAN KWANG WEN

Dear Sir/Madam,

ACCIDENT INVOLVING SDA 1318A & SLH 2524H ON 27/12/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLH 2524H**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

KINDLY PROVIDE THE FOLLOWING:

1. ACCIDENT VIDEO FOOTAGE
2. TRAFFIC POLICE INVESTIGATION RESULT (IF ANY)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SLH2524H (9309678625SG)**

[SDA1318A]

TP

OPTIMA WERKZ PTE LTD

Dec 27 2020 3:00PM

[LAU MEOW LEE EVE]

Optima Werkz Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **19/08/2021 09:19 AM.**

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$784.25) - SLH2524H - Claim Handler: MdNoor, Norsiah**

Approved:784.25.