

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 5 January 2021 9:41 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR
Cc: 'Chua, Gek Tiang Ruth'
Subject: RE: LKK(MC) \ CMTD2003779/RUC - SURVEY FOR SJR3441C MITSUBISHI LANCER | DOA : 22 DEC 2020 | OUR REFERENCE : 1AP-202012-47 | YOUR REFERENCE : XD9277D

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJR 3441C on 30.12.2020

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 30 December 2020 9:44 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Subject: RE: LKK(MC) \ CMTD2003779/RUC - SURVEY FOR SJR3441C MITSUBISHI LANCER | DOA : 22 DEC 2020 | OUR REFERENCE : 1AP-202012-47 | YOUR REFERENCE : XD9277D

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 30 December 2020 7:49 AM

To: Christina <christina@lap.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: LKK(MC) \ CMTD2003779/RUC - SURVEY FOR SJR3441C MITSUBISHI LANCER | DOA : 22 DEC 2020 | OUR REFERENCE : 1AP-202012-47 | YOUR REFERENCE : XD9277D

Without Prejudice

Our Reference : CMTD2003779/RUC
Your Reference: 1AP-202012-47

Hi Christina,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange **Mr. Marcus** to conduct the survey for **SJR3441C** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).
Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Christina <christina@lap.com.sg>

Sent: Wednesday, December 30, 2020 7:41 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2003779/RUC - SURVEY FOR SJR3441C MITSUBISHI LANCER | DOA : 22 DEC 2020 | OUR REFERENCE : 1AP-202012-47 | YOUR REFERENCE : XD9277D

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We agreed on your list for the SJE PRI.

Our choice of surveyor is:

LKK MR MARCUS

Please proceed with the assignment and get the firm to contact me at 91883197 for the survey.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

On 29 Dec 2020, at 8:57 AM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2003779/RUC

Your Reference: 1AP-202012-47

Without Prejudice

Date: 29/12/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING XD9277D & SJR3441C ON 22.12.2020

We refer to your Notice of Accident dated 28/12/2020.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

<image001.png>

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Christina <christina@lap.com.sg>

Sent: Monday, December 28, 2020 5:14 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI SURVEY FOR SJR3441C MITSUBISHI LANCER | DOA : 22 DEC 2020 | OUR REFERENCE : 1AP-202012-47 | YOUR REFERENCE : XD9277D

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197



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