

Nivitha (LKK Auto)

From: Stanley Lai <stanley.lai@budgetdirect.com.sg>
Sent: Tuesday, 29 December 2020 3:34 PM
To: Bryan Ang (LKKAuto)
Cc: Sherwin Beh (LKK Auto); SUR; assignments; Admin-D (LKKAuto; Ivy Ratilla; Loganathan Agoram
Subject: RE: OD Survey || Claim: C10008411 , Claimed Policy: P10304518R00 , Policy Holder: Eng Chye Perry Tan

Importance: High

Hi Bryan,

Thanks for speaking to me over the phone earlier.

Please proceed to conduct a physical survey of our insured's vehicle to identify the cause of the fire and if any further parts of the vehicle was illegally modified.

Thank you.

Regards,

Stanley Lai
Executive, Claims

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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Loganathan Agoram
Sent: Tuesday, 22 December 2020 11:34 am
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto <admin-d@lkkauto.com>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: OD Survey || Claim: C10008411 , Claimed Policy: P10304518R00 , Policy Holder: Eng Chye Perry Tan
Importance: High

Hi Bryan,

Hope you are doing well.

We have a case on hand whereby our insured's vehicle was badly damaged by fire.

Our HIS initially went down to take a look at the vehicle and found out some parts modifications on the vehicle as well.

Do take note that this vehicle is specially modified as insured suffered from stroke before so the handbrake and accelerator have been modified.

We will appreciate if you could let us know if there was any illegal modification that lead to the fire based on your survey

The vehicle is currently located at Automotive Repair Centre Pte Ltd.



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Thank you

Logan
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