

Hsiao Tong (LKKAUTO)

From: Enquiry <enquiry@sh-motor.com>
Sent: Tuesday, 19 January 2021 11:01 AM
To: Hsiao Tong (LKKAUTO)
Subject: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U
D.O.A. 23/12/2020 *** LKK REF: CC4/AIG20014699/pa3

Dear Hsiao Tong,

We confirm accepted your offer of **50/50** liability for the said claim.

Our Insured's car will be in this afternoon, pls arrange survey tomorrow morning (20/01/2021).

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 5 January 2021 11:01 AM
To: Enquiry
Cc: Mei Kwan (LKKAUTO)
Subject: RE: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020
*** LKK REF: CC4/AIG20014699/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Attached is a copy of screenshot from our insured video footage for your easy reference. We are of the view that both parties were changing lane and resulted the accident.

In view of this, we propose 50/50 on this matter.

Please confirm and arrange for survey.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Wednesday, 30 December 2020 12:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020 *** LKK REF: CC4/AIG20014699/pa3

Dear Hsiao Tong,

We do not agree with the statement given below and if we were to base on your Insured's sketch plan, then the damaged portion on our Insured's car should be on the front right instead of rear right but it had showed otherwise (refer PC240007). Its contradict of what our Insured had been reported, as our Insured's car damaged portion was prominent on the rear right portion (refer Image 55).

Refer to the scene photos (Images 54(2) & 56), our Insured's car was travelling straight on the centre lane but your Insured from extreme right haphazardly changed to lane 2. As a result, your Insured's car had collided into his car's rear right side. Judging from our Insured's car damaged photos, his statement was consistent and credible.

Please review the aforesaid & hope you can gain better understanding of the scenario, consider the status of liability and revert soon.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 29 December 2020 10:01 PM

To: 'Enquiry'

Cc: Admin A; Hsiao Tong (LKKAuto); assignments

Subject: RE: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020 *** LKK REF: CC4/AIG20014699/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Describe Circumstance of the Accident

On 23 Dec 20 approx 5:45pm, I was travelling along Jalan Tokay in a heavy traffic condition, on extreme right lane. After the car stopped for a while, I decided to filter left after ~~see~~ seeing that the left lane was clear of cars. After checking my side & rear mirror and confirmed no car, I swerved to the left. Suddenly there was a brush of my left head lamp against another car SJK 4616 K on his right rear wheel area.

Please provide us the following and arrange for survey..

- evidence i.e. video and scene photo (if any)
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 December, 2020 10:14 AM

To: 'Enquiry' <enquiry@sh-motor.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020

Dear Sir/Mdm,

Noted with thanks.

We will get the person in-charge to liase with you for the liability.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

* **Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Enquiry <enquiry@sh-motor.com>

Sent: Tuesday, 29 December 2020 9:55 AM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Subject: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020

Dear Nivitha,

Vehicle not in yet but our Insured would like to know the liability first, pls reply.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 29 December 2020 9:51 AM

To: 'Enquiry'

Cc: assignments@lkkauto.com

Subject: Accident Involving our vehicle no : SJM4616K claiming TP vehicle no : SLV2734U D.O.A. 23/12/2020

Dear Sir/Mdm,

Is the vehicle SJM 4616K in the workshop?

BEST REGARDS

G.NIVITHA

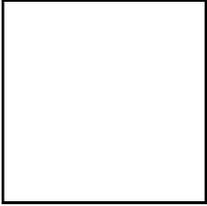
LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

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