

## Nivitha (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 29 December 2020 2:33 PM  
**To:** Aridas & Associates; 'Admin Dept'; assignments  
**Cc:** Claims Dept of CTI; Adeline Chng; Alfred Toh  
**Subject:** RE: SNM20D205118/C02/SJR4779Y/CHNGPW / RE: accident on 23/12/20 between SJR4779Y & SLA4714A  
**Attachments:** REPORT OF SLA4714A.pdf

**WITHOUT PREJUDICE**

**YOUR REF: SLA4714A**  
**OUR REF: SNM20D205118/C02/SJR4779Y/CHNGPW**

Dear Sirs

Contents of your duly noted.

Aside to Ms LKK Auto Consultants Pte Ltd., please assist to arrange survey on SLA4714A.

Merimen folder shall be created shortly and/or soonest possible.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Aridas & Associates <aridasv@singnet.com.sg>  
**Sent:** Tuesday, December 29, 2020 12:07 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** 'Admin Dept' <admin@tickhaimotor.com>  
**Subject:** RE: SNM20D205118/C02/SJR4779Y/CHNGPW / RE: accident on 23/12/20 between SJR4779Y & SLA4714A

Dear Sir,  
We have our clients instructions to appoint Marcus Chua[LKK]  
as the SJE. Kindly contact Miss Connie to arrange the PRI.  
Thank you  
Aridas & Associates

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]  
**Sent:** Monday, 28 December 2020 4:26 PM

**To:** Aridas & Associates; 'Admin Dept'

**Cc:** Claims Dept of CTI; Alfred Toh; Adeline Chng

**Subject:** RE: SNM20D205118/C02/SJR4779Y/CHNGPW / RE: accident on 23/12/20 between SJR4779Y & SLA4714A

WITHOUT PREJUDICE

YOUR REF: SLA4714A

OUR REF: **SNM20D205118/C02/SJR4779Y/CHNGPW**

Dear Sirs

We refer to your email of even date pertaining to the above matter.

TAKE NOTICE THAT WE SHALL NOT BE ACCEPTING ANY OF YOUR SURVEYORS AS SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Monday, December 28, 2020 3:44 PM

**To:** Aridas & Associates <[aridasv@singnet.com.sg](mailto:aridasv@singnet.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Admin Dept' <[admin@tickhaimotor.com](mailto:admin@tickhaimotor.com)>

**Subject:** O/R: SNM20D205118/C02/SJR4779Y/CHNGPW / RE: accident on 23/12/20 between SLA4714A AND SJR4 779 Y

Dear Alfred,

Please conduct PRS for SLA4714A.

Note: officer in charge – Adeline Chng

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Aridas & Associates <[aridasv@singnet.com.sg](mailto:aridasv@singnet.com.sg)>  
**Sent:** Monday, 28 December 2020 3:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Admin Dept' <[admin@tickhaimotor.com](mailto:admin@tickhaimotor.com)>  
**Subject:** RE: accident on 23/12/20 between SLA4714A AND SJR4 779 Y

Dear Sir;  
The time of accident is at 18.10 hrs on 23/12/20..  
We will hand you the GIA report in due course and trust you will exchange the GIA report of your insured with us. This will save costs.  
Regards  
Aridas & Associates

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Monday, 28 December 2020 1:56 PM  
**To:** Aridas & Associates  
**Cc:** 'Admin Dept'  
**Subject:** RE: accident on 23/12/20 between SLA4714A AND SJR4 779 Y

Without Prejudice  
Save as to costs

Dear Sir,

Pls provide your client gia report and advise on accident timing to process pri.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Aridas & Associates <[aridasv@singnet.com.sg](mailto:aridasv@singnet.com.sg)>  
**Sent:** Thursday, 24 December 2020 3:20 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Admin Dept' <[admin@tickhaimotor.com](mailto:admin@tickhaimotor.com)>  
**Subject:** accident on 23/12/20 between SLA4714A AND SJR4 779 Y

Dear Sir,

We act for Johnny Ong Hwa Leang, the owner of Vehicle no; SLA 4714 A,  
and wish to notify you of an accident between our client's vehicle and your insured vehicle no;  
SJR 4779Y on the 23/12/20 along Buangkok East Drive towards Upper Serangoon Rd.

As a result of the accident our client's vehicle was damaged.

Pursuant to the Protocol, please appoint your surveyor to conduct the pre-repair survey, within the next 2 days failing which our  
client will proceed to repair his vehicle.

Our client's vehicle can be inspected at ;

1] Please contact Miss Connie at 68429089.

2] Tick Hai Motor & Welding c/o Block 1, Kaki Bukit Ave 6, #0-54  
Auto @ Kaki Bukit, Singapore 417883

Regards

Aridas & Associates

**Aridas & Associates :** (UEN 53131060D) Address 75 Bukit Timah Road, #03-13 Boon Siew Building, Singapore 229833. Tel: 63376359 Fax: 63382713 email [aridasv@singnet.com.sg](mailto:aridasv@singnet.com.sg)

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Thank you.