

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 29 December 2020 3:19 PM
To: bonnie kwok; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM20D205151/C02/SLK5924B/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Vehicle: SLL5924B; Our Ref: HengKee-GZ4748E; Accident Involving GZ 4748 E & SLL 5924 B on 23 November 2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: bonnie kwok <litigation@bonniekwok.com>
Sent: Tuesday, December 29, 2020 2:56 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D205151/C02/SLK5924B/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Vehicle: SLL5924B; Our Ref: HengKee-GZ4748E; Accident Involving GZ 4748 E & SLL 5924 B on 23 November 2020

Dear Jenny,

We refer to the above matter.

Our client has no objection of appointing the motor surveyor Adrian Ling (LKK) stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June



Virus-free. www.avg.com

On Tue, 29 Dec 2020 at 11:23, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D205151/C02/ SLK5924B/lewlc
Your reference: GZ4748E

Dear Sirs / Madam,

ACCIDENT INVOLVING SLK5924B & GZ4748E on 23/12/2020

We refer to your email of 23/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, December 29, 2020 11:02 AM

To: bonnie kwok <litigation@bonniekwok.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D205151/C02/SLK5924B/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Vehicle: SLL5924B; Our Ref: HengKee-GZ4748E; Accident Involving GZ 4748 E & SLL 5924 B on 23 November 2020

Dear Jenny,

Please conduct PRS for GZ4748E.

Note: officer in charge - Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: bonnie kwok <litigation@bonniekwok.com>

Sent: Monday, 28 December 2020 9:24 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: Urgent: Pre-Repair Inspection: Your Vehicle: SLL5924B; Our Ref: HengKee-GZ4748E; Accident Involving GZ 4748 E & SLL 5924 B on 23 November 2020

Dear Boon Sen,

We write to clarify that the date of the accident should be 23 November 2020 instead of 23 December 2020.

We attached vehicle's insurance particulars as at 23 November 2020 for your attention.

Please let us have your list of surveyors as soon as possible.

Regards,
June

On Thu, 24 Dec 2020 at 10:34, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Save as to costs

Dear Sir,

Do not see cover at our end for SLL5924B. pls provide proof of cover or lta cert etc to pass endorsement.

*** Kindly quote our reference number when replying.

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correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Wednesday, 23 December 2020 12:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SLL5924B; Our Ref: HengKee-GZ4748E; Accident Involving GZ 4748 E & SLL 5924 B on 23 December 2020

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. GZ 4748 E at M/s Heng Kee Workshop, Block 1033 Eunos Avenue 5A #01-31 Singapore 409703.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No. : 201203547Z

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