

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 29 December 2020 4:57 PM
To: Claims
Cc: Claims Dept of CTI; SUR; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D205154/C02/SMH6594S/THAMYL / FW: ACCIDENT BETWEEN SMW 3596 C AND YOUR INSURED SMH 6594 S ON 26/12/2020
Attachments: SMW 3596 C.pdf

[Confidential]

Without Prejudice

Dear Syafiq

Thanks for reply

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, December 29, 2020 4:28 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SNM20D205154/C02/SMH6594S/THAMYL / FW: ACCIDENT BETWEEN SMW 3596 C AND YOUR INSURED SMH 6594 S ON 26/12/2020

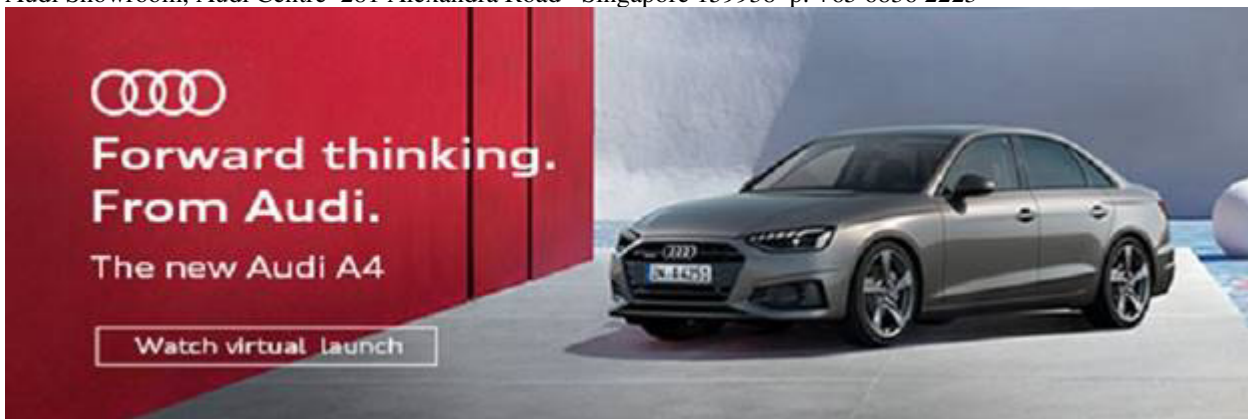
Dear all,

Attached is the estimate for your reference.

Kindly assign Adrian Ling from LKK to conduct the survey.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 29 December 2020 2:56 PM
To: claims@premiumauto.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D205154/C02/SMH6594S/THAMYL / FW: ACCIDENT BETWEEN SMW 3596 C AND YOUR INSURED SMH 6594 S ON 26/12/2020

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

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From: Claims Dept of CTI

Sent: Tuesday, December 29, 2020 12:06 PM

To: claims@premiumauto.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D205154/C02/SMH6594S/THAMYL / FW: ACCIDENT BETWEEN SMW 3596 C AND YOUR INSURED SMH 6594 S ON 26/12/2020

Dear Pauline,

Please conduct PRS for **SMW 3596 C. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 28 December 2020 12:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT BETWEEN SMW 3596 C AND YOUR INSURED SMH 6594 S ON 26/12/2020

Dear all,

Kindly assist in the liability clearance for the case mentioned above. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in charge we shall liaise with is. To avoid dispute during finalisation, we propose for LOU/R at \$60/\$100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 5/1/2021 @ 10AM. Owner waiting.

Thank you.

Best Regards,
Nadia
Claims Administrator

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