

**China Taiping Insurance (S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attn: Albert Chua / Motor Claims**  
**Yr Ref:**  
**SNM20D205154/CO2/SMH6594S/THAMYL**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1021/2020/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

22-Mar-2021  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMW 3596 C - Audi Q3 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMW 3596 C**, claimant,  
**Mr. Wong Zheng Yang, Ernest**, please find the related document per attached.

1. A copy of the Original invoice no. 85016111 – S\$ 2,998.14.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
China Insurance – SMW 3596 C

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:27

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 079909 ATTN: RICHARD/KAREN	Invoice No: 85016111  Date : 18/03/2021  Order : SMW3596C  Term : 30	Account: C0004 (T 0)  CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909
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Regn No: SMW3596C (V 47199) Regn Date: 16/11/2020 Mileage: 594 WIP No.: 64441  
Model: Q3 1.4 TFSI S tronic F3BACX Chassis: WAUZZZF37M1014736 Engine: CZD C06821 Dept: U  
You have been assisted by :- UB-Lim Kee Siang ( 43 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A853717 4W3	009045/(V) (GER) COVER	1.00	265.00	265.00
X	A83A853718 4W3	COVER(LAST)	1.00	265.00	265.00

Parts 530.00  
Labour 0.00  
Sublet 2,272.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 2,802.00

7% GST 196.14

Grand Total 2,998.14



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**China Taiping Insurance (S) Pte Ltd**  
 3 Anson Road  
 #16-00 Springleaf Tower  
 Singapore 079909  
**Attn: Motor Claims Dept**  
**Yr Ref: SNM20D205154/C02/SMH6594S**

**Norah Khai** From  
**6768 9911** Telephone +65 -  
**6841 1183** Telefax +65 -  
**Body Repair** Our Dept

**PA/TP/1021/2020/NH** Our Ref  
**17 February 2021** Date  
**1** Total Pages


**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q3 1.4 TFSI S-TRONIC  
**Vehicle Chassis No.** : WAUZZZF37M1014736  
**Vehicle Regn No.** : **SMW 3596 C**  
**Vehicle Mileage** : 5949 KM  
**Vehicle Owner** : Mr. Wong Zheng Yang, Ernest  
**Liability** : **Direct Settlement by Albert Chua of China Taiping Insurance (Sg) Pte Ltd via email dated 22/01/2021 with LOR.**  
**Accident Date** : 26/12/2020  
**Place** : **453 Bukit Batok West Ave 6 (MCSP,Level 3B)**  
**Repair Cost** : S\$ 2998.14  
**WIP No.** : 64441  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Insured Signature** :   
**Time** : 3:10pm  
**Date** : 18/2/2021

**Authorization Letter**

PA/TP/1021/2020/NH

17 February 2021

Mr. Wong Zheng Yang, Ernest  
Blk 453A Bukit Batok West Ave 6  
#22-757  
Singapore 651453

**China Taiping Insurance (S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attn: Motor Claims Dept**  
**Yr Ref: SNM20D205154/C02/SMH6594S**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMW 3596 C & SMH 6945 S  
AT 453 BUKIT BATOK WEST AVE 6 (MSCP, LEVEL 3B)  
ON 26/12/2020.**

I am the owner of SMW 3596 C.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Wong Zheng Yang, Ernest

Copy to Norah Khai, Premium Automobiles Pte Ltd



SATISFACTION VOUCHER

Name & Address of Insured: WONG ZHENG YANG, ERNEST

Name & Address of Repairers: PREMIUM AUTOMOBILES PTE LTD

Date & Place of Accident : 26/12/2020 @ BLK 453 BUKIT BATOK WEST AVE 6 (PARKING LOT AT LEVEL 3B, MCSP)

Policy No : 2070159166

Claim No : SNM20D205154/C02/SMH6594S

Vehicle No : SMW3596C

Cost of Repairs : 2998.14

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of CHINA TAIPING INSURANCE (S) PTE LTD, settling the repair costs stated above with the said repairers I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect of an accident involving my/our said motor vehicle on the above-mentioned date and place.

I/We agree that by virtue of such payment the said Insurers are subrogated to all my/our rights and remedies in respect of the damage to the said Motor Vehicle in accordance with the laws governing the Contract of Insurance.

I/We hereby grant the said Insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefor. I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their part they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my./our name in the exercise of such rights and remedies.

REPAIRERS:-



Company's Chop & Signature

WITNESS:-

Name & Signature

55 UBI ROAD 1 (S408699)  
Address

Date

INSURED:-

I.C. No & Signature/Company's Chop

WITNESS:-

WONG ZHENG YANG, ERNEST

Name & Signature

BLK 453A BUKIT BATOK WEST AVE 6, #22-757, S(651453)  
Address

Date





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : WONG ZHENG YANG, ERNEST  
**Period of Insurance** : 16 Nov 2020 To 15 Nov 2021  
**Engine No.** : CZDC06821  
**Chassis No.** : WAUZZZF37M1014736

**Vehicle No.** : SMW3596C  
**Policy No.** : 2070159166  
**Endorsement No.** :  
**Issued Date** : 17 Nov 2020

### ABOUT THE COVER

**Make/Model** : AUDI Q3 1.4 TFSI (150 BHP)  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2020  
**Insuring with COE/PAFF** : Yes

**Person or Classes of Persons Entitled to Drive\*** :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Mileage Condition** : Unlimited Mileage

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

WONG ZHENG YANG, ERNEST - \$800 (Own Damage), \$800 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.sg](http://www.aig.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

This computer generated document does not require a signature.

Cheng Cheng Chee

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMH6594S

Date of Accident

26/12/2020 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance

Period of Insurance ..... 29/01/2020 - 28/01/2021

Requested By ..... LIM KEE SIANG (PREMIUM AU...

Requested Date ..... 28/12/2020 11:24

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**






202102 - 0082

CHECK OUT	Date	16.2.2021	Time	9.10am.	Mileage	
					KM	
CHECK IN	Date	18.2.21	Time	3.42pm	Mileage	Remarks
					KM	

- ☑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☑ No refund will be given for vehicle that returns early.
- ☑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☑ Hirer is responsible for all parking fines & traffic summons.
- ☑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☑ Vehicle returned after office hour will be charged to the next working day.
- ☑ Hourly extension is charged at 1/5 of the daily rate.
- ☑ As preventive maintenance, please check water & engine oil daily.
- ☑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3 @	100	300
DISCOUNT			
GST @ 7%			
TOTAL			300
EXTENSION			V103997
			202102-01+2
Audi / KS			
BMW3596C			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	



Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY



**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

**TAX INVOICE****WONG ZHENG YANG, ERNEST**

BLK 453A #22-757  
BUKIT BATOK WEST AVENUE 6  
SINGAPORE 651453

ATTN : WONG ZHENG YANG, ERNEST

INVOICE : AR2102-0182  
DATE : 18/02/2021  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202102-0082

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMR5261G 280.37  
Make / Model :  
Rental Dates : Rental Billing From 16/02/2021 To 18/02/2021 (Inclusive)  
Period : 3 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SMW3596C

AMOUNT : S\$  
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 280.37  
GST 7% : 19.63

**TOTAL S\$ : 300.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

# First Data

CHAN'S AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

DATE: 18/02/21 TIME: 15:47:00  
BTH NUM: 000754 INV NUM: 003997  
MID: 000702053004422 TID: 72205400

### SALE

Card Num: XXXX XXXX XXXX 0527 Manual

RREF NUM: 154700006688 Card TYPE: VISA  
APPR CODE: 065228 TRC NUM: 006688  
EXP DATE: \*\*/\*\*

TOTAL: SGD 300.00

NO SIGNATURE REQUIRED

## OFFICIAL RECEIPT

### DESCRIPTION

Official Receipt No : 202102-0142  
Account of : WONG ZHENG YANG, ERNEST  
Date Issued : 18/02/2021  
Vehicle Reg No. : SMR5261G  
Rental Dates : 16/02/2021  
Amount Received : S\$ 300.00  
Payment Type: : VISA  
Payment for Invoice : AR2102-0182  
Comments :

V103997

S\$ 300.00

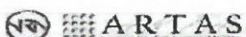
I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL\_FIMS 1.5.5. AG

TOTAL AMOUNT RECEIVED

S\$ 300.00

\* This is a computer generated document. No signature is required.

Member of  
VRA & ARTAS



363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg