Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 29 December, 2020 3:22 PM **To:** 'Teo, Ericweihong'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam,

Divyashni'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJV9493S vs SJH6608Y (OI) on

D.O.A.: 19/12/2020

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Sent: Tuesday, 29 December 2020 12:23 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJV9493S vs SJH6608Y (OI) on D.O.A.: 19/12/2020

Hi,

Please refer to the enclosed request from AP Automotive Services Pte Ltd.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Taufikh** as Single Joint Expert as requested.

Please be informed that insured has yet to file GIA report. Thank you.

Kind regards,

[&]quot;Best Wishes for Merry Christmas & Happy New Year 2021"

^{*} Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: juliana@apautomotive.services < juliana@apautomotive.services>

Sent: Tuesday, December 29, 2020 11:54 AM **To:** Teo, Ericweihong < Ericweihong. Teo@aig.com>

Cc: mota@apautomotive.services; nic@apautomotive.services; paul@apautomotive.services; Lim, Kok-Chong < Kok-

Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul

<Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>;

juliana@apautomotive.services

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJH6608Y AND SJV9493S ON 19/12/2020

Hi Eric

We are pleased to choose Taufikh from LKK to inspect our client vehicle

Looking forward to hear from you soon

From: Teo, Ericweihong

Sent: Mon, 28 Dec 2020 11:06:31 +0000

To: juliana@apautomotive.services

Cc: Admin AP Automotive Services, Nic Chia, Paul Ho, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJH6608Y AND SJV9493S ON 19/12/2020

_

_
Your Reference: SJV9493S
Our Reference : SJH6608Y
Dear Sir/Madam,
We refer to your Notice of Accident of even date.
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:
Name of Surveyor
Company Name
Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)

Without Prejudice

Formteam Adjusters Pte Ltd

Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.
Kind regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,

Singapore – Auto Express & FNOL

Tel 8001206556 Ext: 1002213
Ericweihong.Teo@aig.com www.aig.com
From: Juliana . < juliana@apautomotive.services>
Sent: Monday, December 28, 2020 3:48 PM
To: Hor, Yinrul < Yinrul.Hor@aig.com >; Teo, Ericweihong < Ericweihong.Teo@aig.com >
Cc: Admin AP Automotive Services < <u>mota@apautomotive.services</u> >; Nic Chia < <u>nic@apautomotive.services</u> >; Paul Ho < <u>paul@apautomotive.services</u> >
Subject: [EXTERNAL] ARRANGE PRI FOR SJV 9493S (YOUR REF: SJH 6608Y)
This message is from an external sender; be cautious with links and attachments.
Dear Sir / Madam
Kindly arrange your surveyor to inspect our vehicle at
Blk 9006 Tampines Street 93
#01-202 Tampines Industrial Park A
Singapore 528840
Contact Person : ELF 8749 6614
Your Insured : SJH 6608Y

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

DOA: 19.12.2020

Location: BLK 7 TAMPINES AVE 8 MSCP LEVEL 4

TIME: 11:00HRS

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana

AP Automotive Services Pte Ltd

ROC: 202022890H

(Claims Department)

Blk 9006 Tampines Street 93

#01-202 Tampines Industrial Park A

Singapore 528840

Tel: 6784 4465

Fax: 6787 4886

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



This email has been checked for viruses by AVG antivirus software. www.avg.com