

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 7 January 2021 12:40 PM
To: 'Teo, Grace'; 'Ye, Yong Kang Melvin'
Cc: SUR
Subject: RE: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R DOA:23.12.2020
Attachments: GK3-3419536 IA .pdf

Dear Melvin,

Enclosed herewith preliminary advice of GK3-3419536.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 4 January 2021 12:50 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R DOA:23.12.2020

Dear Melvin,

Please be informed that we have inspected the vehicle GK3-3419536 on 30/12/2020.

We are pending for estimate from repairer.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 29 December 2020 10:45 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R DOA:23.12.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 29 December 2020 3:34 PM

To: Admin nht <admin@nhtmotor.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Yun Li Khoo <yunli@nhtmotor.com>; Chloe <chloe@nhtmotor.com>

Subject: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R
DOA:23.12.2020

Without Prejudice

Our Reference: CMTD2003813/MYE

Your Reference: GK3-3419536 (Honda Fit 1.3 G-F)

Hi Sukyi,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **GK3-3419536** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).

Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, December 29, 2020 3:28 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Yun Li Khoo <yunli@nhtmotor.com>; Chloe <chloe@nhtmotor.com>

Subject: Re: PRI\ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R
DOA:23.12.2020

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Without Prejudice

Hi Grace

Please arrange for **LKK Auto Consultants - Marcus Chua Kang Seng** , thanks.

*****Please take note this claim under New Hock Teck Motor Pte Ltd*****

Best Regards,

Sukyi Chong

Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

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On Tue, Dec 29, 2020 at 3:24 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2003813/MYE

Your Reference: GK3-3419536 (Honda Fit 1.3 G-F)

Without Prejudice

Date: 29/12/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NEW HOCK TECK MOTOR PTE LTD

Dear Sukyi,

ACCIDENT INVOLVING XD2745R & GK3-3419536 ON 23.12.2020

We refer to your Notice of Accident dated 29/12/2020.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Business Closure on New Year's Eve and New Year's Day

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Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

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From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, December 29, 2020 2:52 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Yun Li Khoo <yunli@nhtmotor.com>; Chloe <chloe@nhtmotor.com>
Subject: GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R DOA:23.12.2020

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Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list,thanks.

*****Please take note this claim under New Hock Teck Motor Pte Ltd*****

Best Regards,

Sukyi Chong

Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276





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