Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 4 January 2021 12:50 PM **To:** 'Teo, Grace'; 'Ye, Yong Kang Melvin'

Cc: SUR

Subject: RE: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING

AGAINST XD2745R DOA:23.12.2020

Dear Melvin,

Please be informed that we have inspected the vehicle GK3-3419536 on 30/12/2020.

We are pending for estimate from repairer.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 December 2020 10:45 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R

DOA:23.12.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Tuesday, 29 December 2020 3:34 PM

To: Admin nht <admin@nhtmotor.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <<u>assignments@lkkauto.com</u>>; 'SUR' <<u>sur@lkkauto.com</u>>

Cc: Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>; Yun Li Khoo <<u>yunli@nhtmotor.com</u>>; Chloe

<<u>chloe@nhtmotor.com</u>>

Subject: LKK(MC) \ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R

DOA:23.12.2020

Without Prejudice

Our Reference: CMTD2003813/MYE

Your Reference: GK3-3419536 (Honda Fit 1.3 G-F)

Hi Sukyi,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **GK3-3419536** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday). Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG





Download now @

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, December 29, 2020 3:28 PM
To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>; Yun Li Khoo <<u>yunli@nhtmotor.com</u>>; Chloe

<chloe@nhtmotor.com>

Subject: Re: PRI\ CMTD2003813/MYE - GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R

DOA:23.12.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Please arrange for LKK Auto Consultants - Marcus Chua Kang Seng , thanks.

Please take note this claim under New Hock Teck Motor Pte Ltd

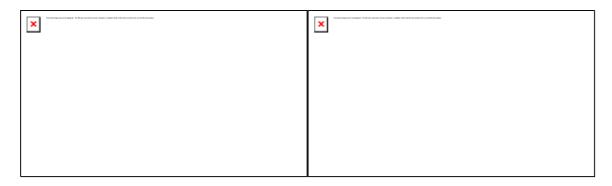
Best Regards, Sukyi Chong

Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



Our Reference: CMTD2003813/MYE	
Your Reference: GK3-3419536 (Honda Fit 1.3 C	G-F)
Date: 29/12/2020	Without Prejudice EMAIL ONLY OUR Email: motorsurvey@sompo.com.sg
Attention:	
M/S NEW HOCK TECK MOTOR PTE LTD	
Dear Sukyi,	
ACCIDENT INVOLVING XD2745R & GK3	-3419536 ON 23.12.2020
We refer to your Notice of Accident dated 29/12	2/2020.
Please be informed that Mr. Melvin Ye is the hamelvin.ye@sompo.com.sg.	andler of this case who can be contacted at 63224 667/
	damage to your client's/your customer's vehicle jointly with your one of the motor surveyors named in the attached list to conduct the

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).

Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG







¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Admin nht admin@nhtmotor.com>
Sent: Tuesday, December 29, 2020 2:52 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: Yun Li Khoo < yunli@nhtmotor.com>; Chloe < chloe@nhtmotor.com>

Subject: GK3-3419536 (Honda Fit 1.3 G-F) CLAIMING AGAINST XD2745R DOA:23.12.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.				
Please take note this claim under New Hock Teck Motor Pte Ltd				
Best Regards,				
Sukyi Chong				
Assistant Manager				
New Hock Teck Motor Pte Ltd				
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)				
Tel: 6747 9241 Fax: 6741 7276				



This email has been checked for viruses by AVG antivirus software. www.avg.com