

Cecilia Chong (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 10 February 2021 2:39 PM
To: anglenghong@me.com
Cc: Cecilia Chong (LKK Auto)
Subject: Our Ref : 5402352013SG-003 | Accident Involving SGD666A & SMG542L on 24/12/2020

Hi Mr. Ang,

We refer to above mentioned accident and your previous conversation with our appointed adjuster.

We are regret to inform that after our reconsideration, liability is still against us being the vehicle straddling lane. As seen from third party's video footage, third party vehicle was turning at right most lane.

As such, we will have to handle the claim and settle at best terms. We seek your kind understand on this.

Please note that your Non-Claims Discount (NCD) will not be affected as result of this accident since this is the first accident within the policy period.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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