



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

AXA Insurance Singapore Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SLV4052R & SJS4949T & SLX3189B
ALONG KPE TOWARDS CITY, BEFORE TUNNEL ON 23/12/2020.**

We understand that you are the insurer of vehicle SJS4949T.

I/We wish to inform you that my/our vehicle SLV4052R have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from you as follows:

1.	Cost of Repair	S\$ 3,944.02 (w/GST 7%)
2.	Loss of Rental (S\$100.00 x 05 days)	S\$ 500.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S\$ 4,446.02

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


22/02/2021

LETTER OF AUTHORISATION

I/We, NA WEI LOON ("claimant") of
619 WOODLANDS DRIVE S2 #05-72 S(730619) (address), owner of SLV4052R (vehicle no.)
hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of
me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim")
for my/our vehicle no. SLV4052R that was damaged pursuant to the accident occurred
on 23/12/2020 (date) along KPE TOWARDS CITY, BEFORE TUNNEL (location)
involving vehicle no/s S4S4949T, SFX3189B & 3 UNKNOWN VEHICLES ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of 12 (month) 2020 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJS 4949T (Insd veh)	Model: HONDA VEZEL
	SLV 4052R (TP veh)	
Date of Accident/ Time:	23/12/2020 11:55	

Repair Estimate	: \$	8,560.00	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	4,300.00	GLOBAL SUM
Payee Name : AUTOMOTIVE REPAIR CENTRE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>28</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): <u>0</u> (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Raymond Tan</u> Date: <u>12/3/2021</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Lin Shu Jun</u> Date: <u>17/3/2021</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>22/03/2021</u>	

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg

Tax Invoice

Invoice No: 00002670

Date: 22/2/2021

Reference: SLV4052R

Terms:

Page: 1

Bill To:


AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01

AXA TOWER

SINGAPORE 068811

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (PART BY PART)	\$3,686.00
 Customer Signature & Co. Stamp		Sub-Total: \$3,686.00 GST @ 7%: \$258.02 Amount Due: \$3,944.02

This is an electronically generated invoice, no signature is required

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
Tel: 6397 4088 HP: 9752 1101 Fax: 6397 4089
Business Reg. No.: 201205697K

M/S Ng Wei Lian

B1E 6A Woodlands Drive 52

#05-72, S'pore 730 619

INVOICE NO: 4747

DATE: 04/01/21

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1 unit	For bring car rental charges 4 SMRHP19E from 28-12-20 to 02-01-21 5 days x \$ 100.00		\$ 500.00

E. & O. E.

TOTAL: \$ 500.00

CYS CAR RENTAL PTE LTD



CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
TEL: 6287 0750 H/P: 8163 0101
BUSINESS REG. NO: 201205697K


NO: 4461

RENTAL AGREEMENT

Hirer Ng Wei Loon				Car Regn No. SMR 489 E		Make & Model Kia Cerato																						
Address BK 619 Woodlands Drive 52				OUT		IN																						
#01-72 Spine 730619				Date 28.12.20		2.1.21																						
Occupation	Office	Home Phone		Time 9:50am		9.50am																						
Driving Licence No. SXXXX 136G	Date of Expiry	Place of Issue		Form of Payment Cash		Cheque																						
NRIC/Passport No. SXXXX 136G	Date of Birth 3.6.1985	Place of Issue Spine		Deposit		Prepayment																						
Driver As Above				Hour		@ \$																						
Address				5 Day \$		@ \$ 100																						
				Week		@ \$																						
Occupation				Month		@ \$																						
Driving Licence No.	Date of Expiry	Place of Issue		By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge																						
NRIC/Passport No.	Date of Birth	Place of Issue				Delivery Fee																						
Important Notes						Collection Fee																						
1. This rental Vehicle is used within Singapore only.				Per Day		Sub Total																						
2. Hirer is liable to pay first \$ 3500 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.																												
3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged																												
4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence.																												
5. For Usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate.																												
6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs																												
7. No refund will be given for petrol left in vehicle.																												
8. Hirer is liable to pay all parking fee and traffic summonses.																												
9. Vehicles to be return during office hour only.																												
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E	DO MM YY	Cash	Receipt No	DD MM YY	Cash	Receipt No																						
X																												
T																												
Remarks				I Hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.																								

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature : 


CYS CAR RENTAL PTE LTD


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

sj54949t

Date of Accident

23/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Axa**
Period of Insurance **24/11/2020 - 23/11/2021**
Requested By **Lin Shujuan (Automotive Repa...**
Requested Date **23/12/2020 17:55**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 8 March 2021 11:07 AM
To: sharon@crystalline.com.sg
Cc: bsbong0805@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM20014682/Qga3 ***
ACCIDENT INVOLVING SJS 4949T / SLV 4052R / OTHERS ON 23/12/2020 ***

08 MARCH 2021

NG SOK LIM
DRIVER: BRANDAN ONG KENG KEONG

Dear Sir/ Mdm

OUR REF : CC4/ASM20014682/Qga3
YOUR REF : SJS 4949T
ACCIDENT INVOLVING SJS 4949T / SLV 4052R / OTHERS ALONG/AT KPE (ECP) BEFORE EXITING TUNNEL
ON 23/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [AUTOMOTIVE REPAIR CENTRE PTE LTD](#) acting on behalf of the owner of [SLV 4052R](#) against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter & Relationship with driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.



Re:RE: Re:RE: TP LOD

Type

🔗 Question

Message

revise \$4,300.00(all-in) and maintain offer

Reply