

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 4 January, 2021 9:53 AM
To: Claims Dept of CTI
Cc: Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM20D205141/C02/SLH2824S/Chngpw / FW: Direct Settlement - Accident Involving SLH2824S (OI : CTI - TBA) and SHC2919B (TP : LKK REF - CC3/CTI20014674/T1ra3) on 21/12/2020

Hi Boon Sen,

Should be the same accident based on the accident location and scenario.

We will inform either TP/OI to file addendum.

Hi Jaslin,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 4 January, 2021 9:47 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM20D205141/C02/SLH2824S/Chngpw / FW: Direct Settlement - Accident Involving SLH2824S (OI : CTI - TBA) and SHC2919B (TP : LKK REF - CC3/CTI20014674/T1ra3) on 21/12/2020

Dear Mei Kwan,

Can advise based on attached insured report is this same as above case?

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 December 2020 6:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLH2824S (OI : CTI - TBA) and SHC2919B (TP : LKK REF - CC3/CTI20014674/T1ra3) on 21/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2919B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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