

## Nivitha (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Tuesday, 29 December 2020 3:14 PM  
**To:** Summer Lee (LKK Auto); 'SUR'; assignments  
**Cc:** Stanley Lai; Derrick Quok; Kenneth Lim  
**Subject:** TPPD survey: Claim ref: C10008476/ST || OI-SJQ5782K (Maroon) TP-SHD3193R || Est: || Bifrost Auto  
**Attachments:** SHD3193R.pdf; SJQ5782K.pdf

Hi Team,

We would like to request TP survey for SHD3193R.

Workshop information:

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

Please confirm. Thank you.

Regards,

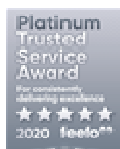
**Ivy Ratilla**  
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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>

**Sent:** Tuesday, 29 December 2020 1:54 PM

**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>

**Cc:** Claims <claims@budgetdirect.com.sg>; Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Stanley Lai <stanley.lai@budgetdirect.com.sg>

**Subject:** Re: PRS for our client's vehicle SHD 3193 R and your insured's vehicle SJQ 5782 K on 23.12.2020 || C10008476

## **WITHOUT PREJUDICE**

**Dear Sir/Mdm,**

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Tuesday, 29 December 2020 11:05 AM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>

**Subject:** PRS for our client's vehicle SHD 3193 R and your insured's vehicle SJQ 5782 K on 23.12.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Heng Sin, to notify you of the aforesaid accident involving our client's vehicle SHD 3193 R and your insured's vehicle SJQ 5782 K on 23.12.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SJQ 5782 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) :

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards  
Regina / Wilson  
Assessment Dept  
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